

Please read SAFETY INSTRUCTIONS carefully before using the chair.

Osaki OS-Monarch Introduction

1.The Monarch uses a patented low noise, ultra-thin 3-D massage mechanism. This allows for a kneading, rocking, tapping, and shiatsu massage styles which mimic a professional massage therapist.

2. The automatic body scanning is used for precise detection of the user's height allowing for people of varying heights to use the chair.

One button zero gravity function that can effectively alleviate pressure on the spine and joints.

4. The forward sliding design means that the backrest and seat move together and can take full advantage of the allowable space. It is recommended to keep the chair about 1 inch away from the wall.

5.The footrest is equipped with foot rollers and air bags to stimulate the soles of the feet. There are also sets of airbags located on the calves providing a comprehensive leg and foot massage that helps to promote good blood circulation.

6.The footrest also allows for up to 12.5 inches of extension to allow for users of different heights to use the chair.

The air bags located on the arm provide a gentle massage to promote healthy blood circulation as well.

8. The easy to use full-color LCD remote shows the position of the rollers and the massage intensity, speed, and strength levels.

9.Equipped with Bluetooth speakers, the chair can be paired with any Bluetooth capable device to play music.

 Mild lumbar heating helps to loosen sore muscles and promote blood circulation.

11.The USB port located on the inside of the right armrest can be used to charge your devices.

12. USB socket inside the right armrest can be used for emergent charging.



1.Thank you for choosing the Massage Chair OS-Monarch. 2.Please read this manual carefully before using the massage chair. 3.Please keep this manual in a safe place for further reference. Please pay attention to SAFETY INSTRUCTIONS.

Note: We reserve the right for design modification. It is subject to change without notice. The pictures in this manual are only for reference. Please refer to the actual product.

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| | Please keep this manual in a safe place for future reference. |



Safety instructions 2

| Warning | | | | |
|------------|---|--|--|--|
| 0 | Before sitting, please confirm that there are not objects in the chair or in between airbags. When using the backrest .calf up &down, or calf exten d, be sure to check that there are no people or objects in the area (behind, under, or in front of the chair). In the event of a physical abnormality or abnormality in use, stop using it immediately and ask a doctor. Massage around the head should pay attention to the movement of the massage rollers, Pay attention to massaging around the head; do not use a massage that is too strong or use for extended periods of timemassage. Pay special attention when you massage the area around your neck. Avoid excessive neck massage. Do not massage the abdomen or knees with this machine. If you want to leave your seat during the massage, you must stop the massage chair before you leave the seat. Do not use it with other instruments. Do not allow children or pets to play on or around the unit (especially in use); nor can they sit or stand on backrests ,armrests or legrest. When people who lack proper communication skills are using the massage chair, supervision and care must be paid. Before moving the unit, the backrest and legrest must be angled back to their original position. | Accident/injury | | |
| ŝ, | When assembling, turn off the switch and unplug it after the chair returns to the upright position. Insert the plug of the chair into correct and suitable power socket. Make sure the plug is completely inserted into the socket to reduce short circuit or fire risk. Unplug the power when not in use, stop all massage functions and turn off on/off key before unplugging. | Fire and electric shock | | |
| \bigcirc | Massage cushions of the chair should not be folded for storage. The massage chair should not be left running without anyone in it for a long period of time. An appliance should never be left unattended when plugged in. Power cord, plug, and socket should not be used if broken or if the contact is loose. Don't use any other power source except the rated voltage to prevent fire, electrical shock or other malfunctions. Don't use any other power source except the rated voltage to prevent fire, electrical shock or other malfunctions. Never operate this appliance if it has a damaged cord, plug or if they are not working properly. Keep the cord away from heated surfaces. | Accident Fire and electric shock | | |
| | If the chair malfunctions, breaks, or becomes wet for any reason please contact an authorized repair technician. Self-modification, disassembly, or maintenance is not allowed and will void all warranties. If power cord or plug is damaged, please don't replace it yourself, please contact us or appointed dealer for replacement. To avoid electrical shock or personal injury, please don't open or disassemble any part of the chair, there is not any attached part of the chair for maintenance by customers. Check leather or cloth material on the back and other. If broken, even though it is small, please stop using the chair, unplug the power Check leather or cloth material on the chair, please contact an authorized repair technician to have it repaired. | Disassembly and maintenance | | |

Preparation



3 Safety instructions

| | Please operate the chair in a flat or level place. | To avoid sudden falling. | |
|-----|---|--|--|
| | The maximum suggested operating time is 20mins. 5mins for each position beginning with the slight- step massage. Along continuous massage in the same position may cause uncomfortable feeling. | Using the chair for long periods of time can be bad for your body. | |
| | Before sitting on the chair to avoid injury please inspect everything to confirm that the massage heads are in the correct position. | | |
| | Hand control should be timely put into the hand control bag, do not arbitrarily put away, to avoid squeezing or drop damage. | To avoid accidental injury. | |
| 0 | Please make sure that the power switch is at the "OFF" position before inserting the plug into the socket. | | |
| • | Turn off all controls before removing plug from outlet. | To avoid accidents when turning on the power. | |
| | Make sure the plug completely insert into the socket. | To reduce short circuits and any fire hazard. | |
| · . | Checking whether any damage on wire, make sure no water or rubbish on wire. | | |
| | Installing earth wire in correct way. The plug must be inserted into socket with earth connect, the earth connect couldn't be bend or cut off. | To avoid electrical shock in case of water damage or malfunction. | |
| | Don't press with hands or step on the massage heads with feet. Don't put hands between the working massage heads. Don't put hands or feet in the gap of mechanical parts. Don't drop Too long time massage is bad for your body to Using the chair for long periods of time can be bad for your body. anything into the slot of massage chair. Don't stand or sit or put anything on the backrest, armrest or leg-rest. Don't move the chair during operation. | | |
| 0 | Don't stand on the chair during operation. Don't pull out the plug or turn off the power during operation. Don't put your hands or head between leg-rest or beneath. Don't use the massage chair while wearing hair ornaments. Don't put hard things in pocket To avoid the accident when turn on the power to To avoid accidents when turning on the power. Don't sit or press on the backrest when the chair is in reclining position. | To avoid accidents or injury | |
| | Don t use at bare skin or thin clothes, Do not use the massage chair on bare skin or wear thin clothes. Wearing thinner clothes may achieve a better effect during the massage but, it can also cause skin irritation. | | |
| | Do not use massager in close proximity to loose clothing or jewelry. Keep long hair away from massager while in use. Never operate the appliance with the air openings blocked. Keep the air openings free of lint, hair, and the like. Do not crush- Avoid sharp folds. | | |
| | Keep the chair away from heat, wet, sharp things and corrosive, oinflammable to flammable, explosive environment. The use of electric blankets or other heating products on the chair is not allowed, electric blanket or other heating products on the chair is forbiden. | To avoid fade, discolor on uphols | |
| 8 | Keep the chair away from stove or other heating products. Don't put the chair directly under the sun or other high temperature places. Do not place the chair in a dusty or corrosive environment. Do not place the chair in a small space or in an area with poor air circulation. | or hardened, deteriorated on P To avoid fading, discoloration, bardening or deterioration of I | |



Safety instructions 4

| | Caution | | | |
|--------------|---|---|--|--|
| \bigotimes | Keep dry. Do not store the chair in a wet environment such as: near a pool or bathroom.swimming pool, or bathroom. Keep the chair and remote control dry all the time. Do not use it when user's body is wet. | To avoid water damage or electrical shock | | |
| • | Make sure to install the earth wire in correct way(Incorrect install way may cause electric shock. If you don't know how to install, please find a professional electrician) Don't use plug adapter (If the enclosed plug doesn't match with socket, please don't change the plug by yourself and find a professional electrician to install a matched socket.) | To avoid electric shock. | | |
| | Unplug the power before cleaning the chair. Unplug the power after using the chair. | | | |
| | Unplug the power when any damageUnplug the power cord when you notice any damage to the cord or plug. | To avoid electric shock or fire harzard. | | |
| | unplug the power but not try to pull the wire to unplug the power. | | | |
| | Please turn off the power switch and unplug the power after massage. | To avoid accidents | | |
| | Unplug the power immediately when electricity goes off. | To avoid any damage or accidental injury when turning the power on again. | | |

Grounding instruction

%The chair is equipped with a cord having a grounding conductor.The plug must be plugged into an appropriate socket that is properly installed and matched with the plug.

Replace fuse

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※ Open the lid covering the fuse, which is located on the switch box. Earth Wire is not allowed to be in these places:



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Preparation

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Gas pipe: probably cause explosion or fire. Phone wire and lightning rod: probably cause electric shock and fire when thundering.

Water pipe: earth wire is useless where there are plastics



Preparation









| NO. | Name | Q' ty | NO. | Name | Q' ty |
|-----|------------------------|-------|-----|------------------------|-------|
| 1 | Right armrest assembly | 1 | 22 | Leg electric actuator | 1 |
| 2 | Remote control | 1 | 23 | Right side fender | 1 |
| 3 | Back bolt | 2 | 24 | Back electric actuator | 1 |
| 4 | Foot and leg assembly | 1 | 25 | Shoulder assembly | 1 |
| 5 | Front fender | 1 | | | |
| 6 | Front swing assembly | 1 | | | |
| 7 | Bottom frame assembly | 1 | | | |
| 8 | Left side fender | 1 | | | |
| 9 | Left amrest assembly | 1 | | | |
| 10 | Front protective cover | 1 | | | |
| 11 | Back swing assembly | 1 | | | |
| 12 | Back bolt | 1 | | | |
| 13 | Back fender 2 | 1 | | | |
| 14 | Back fender 1 | 1 | | | |
| 15 | Power case assembly | 1 | | | |
| 16 | Back cover | 1 | | | |
| 17 | Massage machine | 1 | | | |
| 18 | Backrest | 1 | | | |
| 19 | Back seat cushion | 1 | | | |
| 20 | Pillow | 1 | | | |

Preparation





Installation

Installation (3)

Step 2. Assemble controller cable and massage chair return to normal

①Connect the salient position on seat right side socket with controller plug recession position, fasten with nut. ②Insert one end of cable to power box jack, the other end to the socket, turn on the switch on the power box, the massage chair is in powered status.

③Press On/Off button in controller, controller is in powered status, press On/Off again to turn off, the backrest goes up and seat goes down.

④After the chair returns to upright position, switch off and plug off.



Step 3. Fix left armrest and right armrest.

(i) The armrest is close to the side of main board. (ii) Insert the armrest limit plate into the side panel.insert the square column on lower shoulder to the hole on rear armrest. (ii) Align the 2 fixed holes on armrest with fixed frame holes on frame side, fasten with 2 M8*40 screws and big gasket by hand, do not tighten. (ii) Open shoulder airbag zipper, align the hole on rear armrest upper position with iron plate hole on shoulder airbag lower position, fasten with 1 M5*25 screw and big gasket by Phillips screwdriver, before tightening, move armrest slightly, make the shoulder and armrest space uniform, tighten it, and zip it up. (ii) Tighten the M8*40 screw by hexagon wrench as showed in 3. (ii) Connect the air nozzle on the seat tube and connect the wire harmess.



Installation



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Installation

Installation (4)

Step 4. Fix the Leg-rest

① Put the rear of leg-rest near the seat front part. ② Plug off the pine leaf pin on the leg-rest rear connecting rod and pull the shaft and two shaft sleeves out from the connecting rod hole. 3 Raise the seat front connecting rod and insert those two shaft sleeves from the two sides of connecting rod hanger into the holes. (1) At the same time, lift the rear leg-rest connecting rod, align it with the hanger hole, insert the shaft into the hole and lift the other connecting rod and insert the shaft into the hole. (5) Plug the pine leaf pin in the small hole of shaft correctly. (6) Connect the air tubes of leg-rest with those of the chair body according to the same color in the right way tightly. From the left to the right. ⑦ Plug the power cord into the socket. ⑧ Remove the screw of the leg-rest hanger. ⑨ Lift up the hanger shaft pressing plate and raise the bottom of leg-rest higher as the photo shows and put the shaft into the chair body hanger, then lower down the shaft pressing plate. ()) Fix the screw tightly.





Installation

Installation (5) Step 5. Controller placement Put controller to armrest inside bag after the armrest installation is done. Tips: 1. Put controller cable in seat side to prevent from squeezing. 2. Put controller cable on seat when installing the back seat cushion. 3-6 (8) 28 38 (7) 68 38 (7) 68 38 C ALL A Step 6. Install heating line, back seat cushion and pillow Put the heating line of back seat cushion and the line of the right side of the seat. Then connect back seat cushion, pillow and back Back and seat cushion * Warm tips In order to get exact correct body test data for comfortable massage effect, when you sit on the chair, please make the bottom rim of the head pad Pillow flush with your ears before zippering the said two parts. 0 Seat line Plug heating line together Back cushion heating line Pillow hanging PU come through from back seat cushion Fasten back seat cushion upper fixed PU. with backrest by zipper and Velcro. Back seat cushion connect to the two sides (3) of backrest by zipper Back seat cushion and seat sides connect by zipper. Tips: Put controller cable on seat, then zip two sides up. Leg front zipper and leg seat connecting PU should (6) zip together.



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Installation

Installation (6)

Step 7. Restore the chair

- Plug the cable line in the hole a on the power box as shown in the right picture.
- Insert the plug of cable line into the socket.
- S Turn on the switch behind the power box. (Switch on/off "O/I", press I down to turn it on.)
- O Use the hand controller to choose massage functions, enjoy the relax and comfortable massage by our products.
- In ON status, the USB port can be used for charging mobile. Do not move the mobile during charging.

Make sure the switch is off before you insert the plug of cable line into the 11 socket.





15 The adjustment before massage

(Environment)



Don't use the chair in wet places like near swimming pool, bath room to avoid leakage or electric shock.



Don't use under sunlight or near stove

or other heating place to avoid upho-Istery deteriorated.

Please use chair in flat place to avoid chair falling or noise or other unexpected trouble.

Check places in front

Check the areas when back and leg extending, make sure no people, pets or other things around.

$\P \nabla P$ 200 Ø.

Check power cable, plug

(1) Clean the dust on plug on time. (using dry cloth).

(2) No damage, re-do, bend, stretch, tie or press with heavy thing(especially can't be pressed by the chair) on power cable.



Check environment

- Space size for using the chair
- · Zero space from wall. Tips: at least 1cm from wall.



At least 50cm in front of the leg.

Check surroundings

When the backrest or legrest reclines or extends, please pay attention to:

- (1) Check any person or things in every direction.
- (2) Check the space size.









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How to move massage chair /!\ Caution

Don't move chair when it's working in case of accidents or damage

How to move

- 3 Bind the cables and put them in the seat to avoid damage when moving.
- If you plump the chair, it may damage the inner
- parts of the chair.
- * Don't use the castor if the floor is wooden or other easy damaged material. It will need 2 or more persons to lift the chair.
- ** Make sure the power is off and the plug doesn't touch the floor(It's better to let the chair in standing status to avoid the back crashing the floor)



Normally

(1997) (1997)

Press down the head part to make the gravity fall on the back castors. Then push the chair to desired destination steadily and set it down slowly.



- Rolling Wheel No more than 40 degrees

> Please hold the footrest to move the chair as shown in the picture in case any scratches on the leatherette

During massage chair backrest lie down process, can't move the armrest.

Adjustment before massage

Before adjustment

- Make sure the massage machine rollers stop in the upper of backrest, then sit on the chair slowly.
- % To avoid injure caused by wrong position of the massage head.
- When doing Acupunture Point Detecting, if the massage head can not find the shoulder position, it will default to the middle part.

Right position: Your back cling to the chair back, the head clings to the pillow.

The remote control will beep once the body scan starts working. When you hear

that beep sound, you can press the up/down key on the control to manually adjust the shoulder position.

※ Avoid a wrong detection of your shoulder position which will influence the massage comfort.



If you feel the massage isn't strong enough, you can remove the pillow .

- Because the chair is heavy, it may ruin your floor in long time
- setting. Please put a blanket or other soft things toprotect your floor.

Massage operation



Manual control 18





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operation







Massage operation

21 Operation instruction and function illustration







Operation instruction and function illustration <22









After massage







If leather is dirty

materials.

- Dip soft cloth into 3-5% neutral detergent solution, squeeze it then clean the stain on the surface gently.
- Wash cloth, squeeze it and wipe with detergent.



- Clean it softly with dry cloth.
- O Allow to dry (air blower is prohibited)

Cloth material)

- O Dip cloth into weak neutral detergent, squeeze it and clean the material surface.
- Do not use the thinner, gasoline, alcohol or other chemical materials.
- Brush the dirty parts with weak neutral detergent. (avoid excessivebrushing)
- Excessive cleaning may cause damage to cloth material.
- Wipe with water-dipped but squeezed cloth.



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O Allow to dry.

Clean the controller

- Wipe with soft cloth after squeezing.
- Allow to dry.





Do not use the thinner, gasoline, alcohol or other chemical materials.



Remote control



About cleaning

- Before cleaning, unplug the electricity, don't touch plug with wet hands.
- Make sure hands are dry when plugging the socket.
- If failed to follow the mentioned instruction, user may get electric shock.



Troubleshooting Guide

| Trouble | Possible reason | Troubleshooting | |
|--|---|---|--|
| Contrary and the second | Check if the control is on or not. | Open control switch | |
| Contraction of the second | Not choose massage function | Choose massage function | |
| The massage chair won't | Check whether the plug and socket in poor contact. | Make sure plug and socket are connected. | |
| work after power is on. | Wire or plug has damaged. | Please ask manufacturer or authorized maintenance man checking replacement. | |
| | The fuse burned out. | Replace fuse of same specification. | |
| | Something wrong with inner circuit | Please ask appointed or authorized maintenance man checking and repairing. | |
| There is beep sound inside the massager while working. | It is sound of air pump, motor and mechanical parts. | Normal sound, no need to pay attention to it. | |
| Different height of the left roller and right roller. | Massage rollers work on shifts. | Normal, no need to pay attention to it. | |
| Sound suddenly becomes | Check if it is due to long time working. | Turn off the power to have the massager rest for over half an hour before next turn working. | |
| much louder while working. | Inner parts away due to long time work. It's normal | Please ask appointed or authorized maintenance man checking and repairing. | |
| and the second | Suddenly power-down | Connect the electricity power again | |
| Massage function suddenly stops while working. | Setting time is up. | Turn off the power to have the massager rest for over half an hour before next turn working. | |
| Neither the backrest nor the legrest can be lay down. | Check if there are any obstacles; the chair overloads; for the sake of safety, sometimes the massage machine may automatically stop working. | Remove the obstacles; turn off the power to have the massager rest for over half an hour before next turn working. | |
| The chair can't return to its original position. | Excessive operation; setting time is up. | Please ask manufacturer or appointed or authorized maintenance man checking and replacement. | |
| Electric wire or plug | It may work overload | Turn off the power to have the massager rest for over half an hour before next round working. | |
| give out heat | Other abnormal case | Stop using, and ask appointed maintenance man for help. | |

FAQ and Troubleshooting



Note: If the troubles are not caused by above reasons, please turn off the power switch and cut off the power, then contact the manufacturer or service agent to repair your chair.







Technical data

| Name | Massage Chair | Power | 200W | |
|---------------|---------------------------------|--------------|--|--|
| Model | OS-Monarch | NW/GW | Main body: 73. 5/89. 7kg Armrest: 16.4/20.5kg Legrest& footrest: 23/25.6kg | |
| Input voltage | AC220V, 50/60Hz AC240V, 50Hz | | Main body: 1500×810×850mm Armrest: 995×415×740mm | |
| Safety design | Class I | Packing size | Legrest&footrest:565×525×560mr (L×W×H) | |



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