



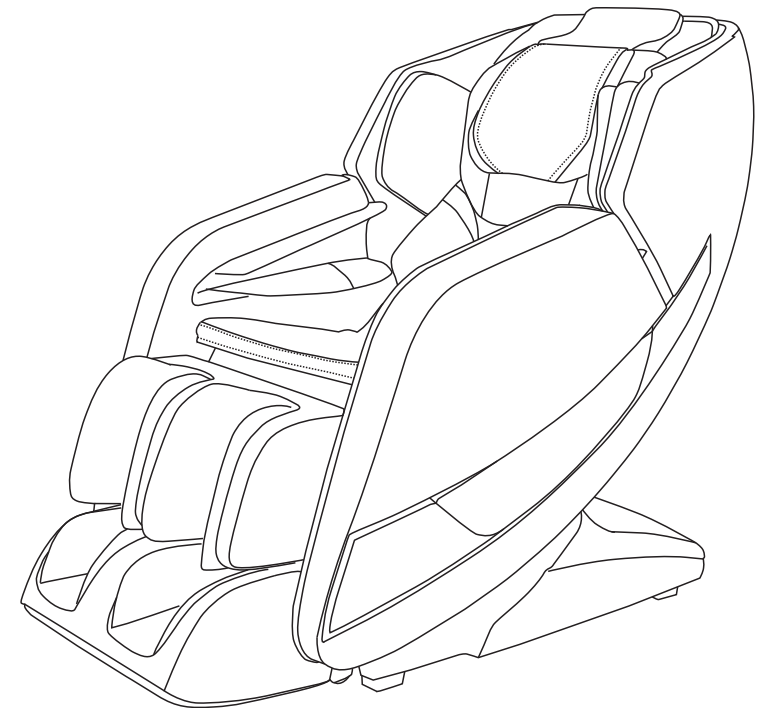
Model Name: Omega 3D

**3D MASSAGE CHAIR**

**User operation manual**



Model Name: Omega 3D



# TROUBLESHOOTING

# CONTENTS

If abnormal sounds and / or movements are found, please power off the massage chair by turning off the main power switch and remove the plug from the electric outlet. Please contact the service department at 888-848-2630 ext 3 for further assistance.

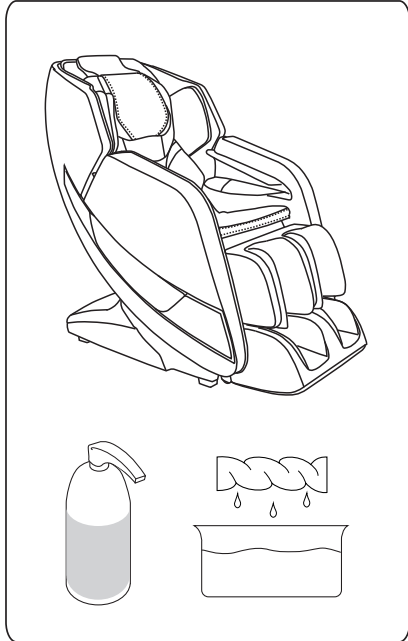
Problem	Solution
The massage chair is connected to power but is not functioning.	1. Check to see if plug is inserted properly, or if power outlet is functioning properly. 2. Check to see if the main power switch is in the "ON" position.
The remote controller is responding, but the massage chair is not functioning.	The massage chair may have automatically shut down due to overheating protection devices. Please turn off the power and allow the chair to cool off for 30-50 minutes.
Both the remote controller and massage chair are not responding.	The massage chair automatically goes into idle mode when a massage program is completed. Please press the power button again to turn on the chair.

TABLE OF CONTENTS	_____	1
SAFETY GUIDELINES	_____	2 - 4
CONTROLLER INSTRUCTION	_____	5
ASSEMBLY METHOD	_____	6
PRODUCT INSTALLATION	_____	7
PREPARATION MASSAGE	_____	8
NAME OF EACH PART	_____	9
MAINTAINANCE	_____	10
ILLUSTRATION	_____	11
TROUBLESHOOTING	_____	12

## Specification

Product Name	Massage Chair
Model	Titan Omega 3D
N.W./G.W.	80kg/105kg
Rated Power	200w (approx.)
Outer Package	127cm*82cm*117cm

## MAINTENANCE



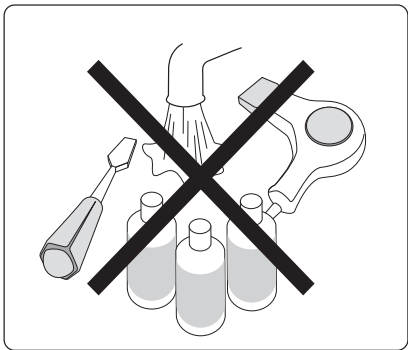
- Shut the power off and pull out the plug before cleaning the chair. Do not touch the plug with wet hands.

- Use a dry cloth to wipe sweat and other smudges.

- If there is a stain, please use a diluted liquid soap solution to damp a cloth and wipe the chair.

- If the stain is set, brush the chair lightly and carefully.

- Please air dry the chair.



- Do not soak the chair with water to clean

- Do not blow dry the chair.

- Do not use alcohol, benzene wash, and etc.

## SAFETY GUIDELINES

### C. Safety precautions

1. To ensure safe and correct use of the chair, do not operate the chair without carefully reading this operational manual.
2. Do not use the chair in combination with other therapeutic equipment, electric blankets, etc., as it may result in ineffectiveness or injury.
3. Do not allow children or pets to play around the chair, (i.e. behind the backrest, under the seat) there is risk of injury and damage.
4. Do not rest or place heavy objects on the footrest or backrest. It may result in machine malfunction or injury to the user should these objects topple.
5. Do not use the chair when the body is wet.
6. Do not operate the chair with wet hands.
7. Prolonged application of massage at a position of your body may result in excessive stimulation and may be counter-effective.
8. Do not insert your hand or foot into or at the paths of the massage nodes during the operation of the chair, as it may cause injury.
9. Do not use the chair for 1 hour after a meal.
10. If the power is lost during operation, please switch the power off and unplug from outlet to avoid any damages.
11. Do not stand, sit or jump on backrest, armrest and footrest to prevent injury and damage to massage chair.
12. Do not fall asleep on the massage chair during operation.
13. Always check the machine condition before operating the chair.
14. If liquid is spilled on the machine, continuous usage under these conditions may result in electrical shock.
15. If abnormal or severe pain is felt during massage, stop operation immediately and consult your doctor.
16. If you detect any malfunction or any other abnormal conditions during operation, stop operation and contact Dr. Care Service Centre for inquiries.
17. Do not massage any swollen or inflamed part of your body.
18. Do not use this machine as a substitute for medical treatment.
19. Senior citizens are not encouraged to apply the Zero Gravity function on this machine.

# PREPARTION BEFORE MASSAGE

## 1. Power On

1. Connect AC plug to an electrical outlet and insert the connector of the power cord to the electrical inlet (located on the left side of backrest).
2. Switch on the main switch located on the left side of backrest.
3. Press the power key on the remote controller to operate the chair . The LCD display screen on the remote controller will light up.



## Warning



1. Ensure that the AC cord is not placed under the foot of the chair.
2. Ensure that all switches are at the OFF position (including the main switch) before the AC plug is connected to an electrical outlet.
3. If the backrest rollers are located at the middle of the backrest upon termination of the previous operation, they will return to their original position when the main switch is switch on again.

## 2. How to operate the chair

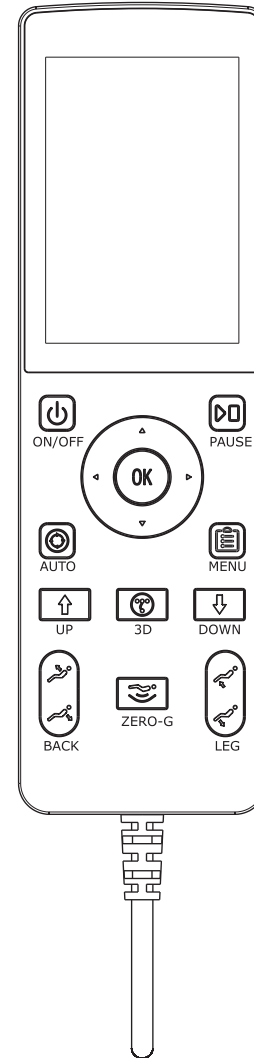
1. Ensure the footrest is at the lowest position.
2. Ensure the 4 real-touch massage rollers are positioned at "storage position" (the upper part of the backrest) before sitting on the chair. If you find the rollers are not projecting outward from the storage position , please switch off the power right away so that the rollers will return to the storage position.

## 3. After use

1. With the auto-timer function, the chair will stop automatically after 15 minutes of operation. Please switch off the main switch after use.
2. Ensure the main switch is off and disconnect the AC plug from electrical outlet after use to avoid any malfunction of the chair or accidents to children.

# CONTROLLER INSTRUCTION

## Controller



# SAFETY GUIDELINES

## A. Usage environment

1. Do not use the chair in an excessively humid or dusty environment, as this may cause electrical shock or malfunction.
2. Do not use the chair in room temperature higher than 40°C.
3. Do not expose the chair to heaters, stoves or direct sunlight.
4. Do not use the chair where environmental temperature changes sharply.
5. Do not use the chair where there is not enough space or good ventilation.
6. Do not insert any object into or around the gaps of massage chair.



CAUTION

*Should you use the chair in a cold room, do not increase the room temperature abruptly. It is recommended that you increase the temperature gradually to a normal level. In the event that the chair is stored in a cold place and is being brought into a warm place, it is advisable to use it one hour later. Machine malfunction may ensue when a cold machine is being used in warm room suddenly.*

## B. Unsuitable users

If you are under medical treatment or having any of the following symptoms, please consult your doctor before use:

- Those who are under medical care or are feeling unwell.
- Those who are suffering from heart diseases.
- Those who are suffering from malignant tumors.
- Women who are pregnant.
- Those who are under medical rest or rest-cure ordered by doctors.
- Those with back problems such as spinal disorders, bent or abnormal spinal conditions caused by accidents or illnesses.
- Those who have high fevers.
- Those who are suffering from osteoporosis.
- Those who are injured or have skin disease.
- Children under 12 years old
- People mentally unbalanced without being supervised.



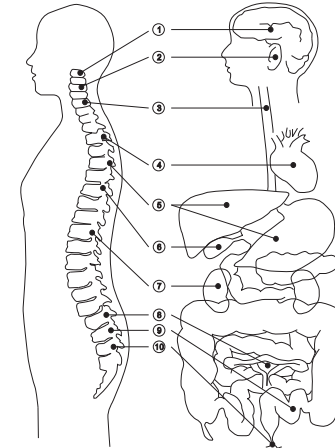
CAUTION *This machine is not recommended for people with disabilities(including children)*

# ILLUSTRATION

(Please use the diagram only as a reference. Do not attempt to diagnosis yourself. Consult a doctor if you have any health concerns or questions)

## Acupressure Point Massage Instruction

Every Vertebra is related with the health, for example:



- |   |  |
|---|--|
| <ol style="list-style-type: none"> <li>1. The first bone of neck vertebra diagnoses headache.</li> <li>2. The third bone of neck vertebra diagnoses hard of hearing.</li> <li>3. The fifth bone of neck vertebra diagnoses bronchus.</li> <li>4. The second bone of chest vertebra diagnoses cardiopathy.</li> <li>5. The fourth bone of chest vertebra diagnoses liver disease and tummy bug.</li> </ol> | <ol style="list-style-type: none"> <li>6. The ninth bone of chest vertebra diagnoses chololith.</li> <li>7. The sixth bone of chest vertebra diagnoses nephropathy.</li> <li>8. The third bone of waist vertebra diagnoses constipation and back pain.</li> <li>9. The fifth bone of waist vertebra diagnoses hemorrhoid.</li> </ol> |
|---|--|

## SAFETY GUIDELINES



CAUTION

1. You may place a blanket or towel over the backrest if you prefer a softer massage.
2. Using the massage chair as a bed is not recommended.
3. Do not apply massage directly on the head, joints of elbows and knees, breasts or abdomen.
4. Suggested per usage time is 15 minutes. Suggested per usage time on a particular body part is 5 minutes.
5. Do not use the machine if the center of the upholstery is torn. Remove the AC plug from the electrical outlet immediately. Continuous usage of the chair in this condition may cause injury to the user or may lead to electric shock.

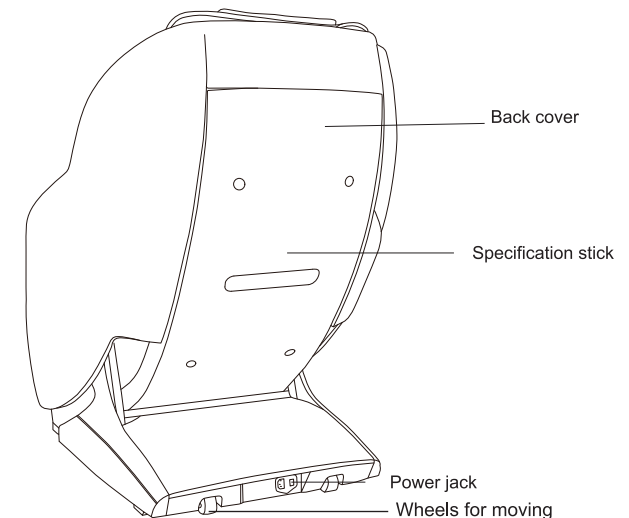
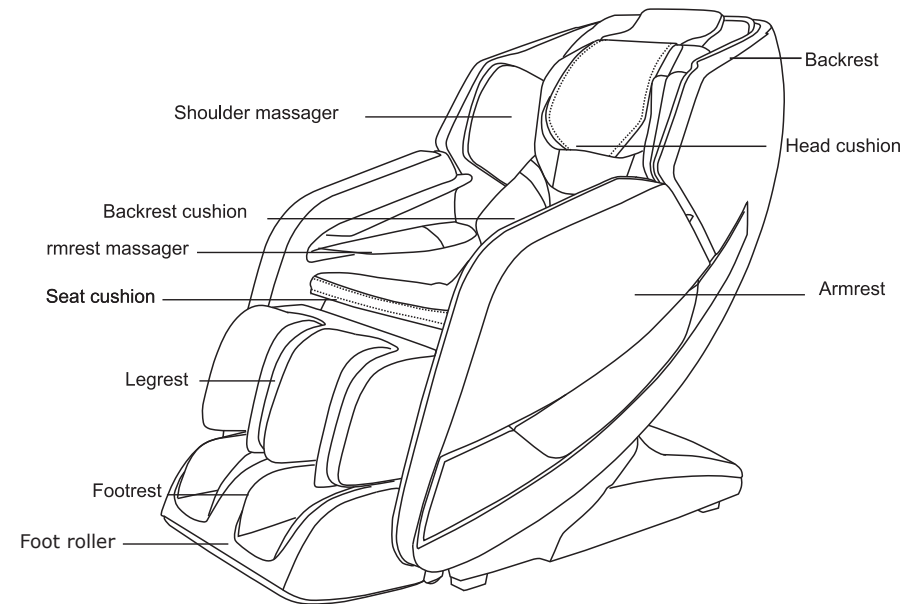
### D. Assemble and repair of the chair

1. Do not disassemble the back cover of chair to avoid electrical shock.
2. The chair must only be serviced or repaired by an authorized technician. You must not disassemble or repair it by yourself.
3. Do not try to replace the machinery parts by non-authorized technician provided spare parts.

### E. Things to take note on power plug and cord

1. Check the voltage corresponds with the specifications indicated for the chair (only for alternative current).
2. Do not disconnect the AC plug from electrical outlet roughly.
3. Do not connect or disconnect the AC plug from the electrical outlet with wet hands. It may cause electrical shock or machine malfunction.
4. When disconnecting the AC plug, pull it out by holding on the plug, not pulling on the cord.
5. Always switch off the power switch after operation and remove the power plug from outlet.
6. Make sure the power plug is plug-in to outlet properly to avoid electrical shock.
7. Do not move the machine by pulling power cord.
8. Do not place the AC cord under the chair as it may damage the cord and may cause fire or electrical shock.
9. Do not operate the chair or tamper with a damage cord or electrical plug. Contact an authorized technician for inspection. Use only attachments recommended by authorized technicians.
10. Do not use the chair if the electrical outlet is excessively loose.

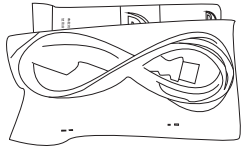
## NAME OF EACH PART



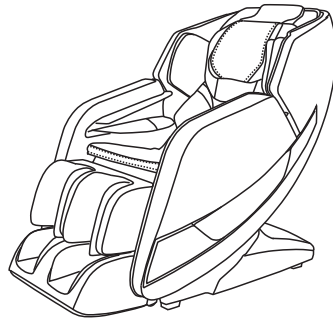
# ASSEMBLY METHOD

Please use the appointed spare parts in the carton.

User manual & Power wire



Main Chair



Controller



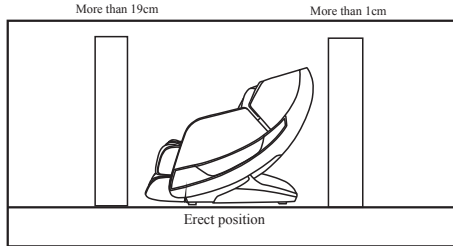
## Massage chair setting method

**Massage chair should be laid on smooth ground and have enough surrounding space**

**Remark** When the backrest is low and calfrest is raised, there needs to be more than 19cm space in front and more than 1cm space behind the chair to avoid crash.

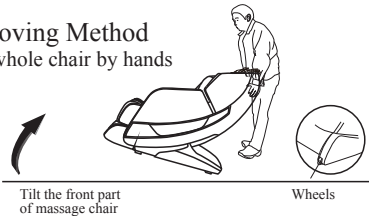
**Remark** Suggested to roll out a base under the chair to avoid damage of the ground and carpet.

**Remark** To avoid leather damage or color change, please don't put the chair in direct sunlight or in a high temperature place.



## Massage Chair Moving Method

Lift the backrest and push the whole chair by hands



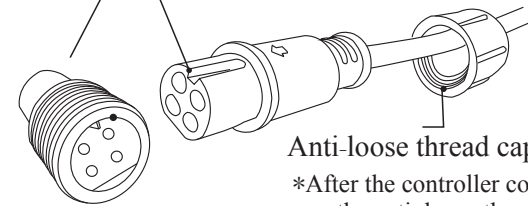
**ATTENTION:**

1. Don't move with people or objects in the chair, in case of an accident
2. Don't move the chair or drag wheels on a surface that is easy to scratch.
3. Please don't take up the seat part, leg part and shoulder part when moving the chair.
4. Please notice its weight when lifting the calfrest

# PRODUCT INSTALLATION

## Controller installation method

Connect both ends of the controller  
(\*Notice inside groove matched) ①



Anti-loose thread cap ②

\*After the controller connecting, screw on the anti-loose thread cap.  
(Tighten in clockwise, loosen in anti-clockwise)