

Limited Warranty

OLYMPIA MASSAGE LOUNGER

Consumer Limited Warranty: ONE-YEAR WARRANTY

This warranty guarantees that the product purchased is to be free from defects in material and workmanship under normal usage and local voltage for a period of one year. This warranty expires in TWO (2) years on parts, and ONE (1) year on labor after the date of purchase.

U.S. Jaclean, Inc. (referred to as "the Warrantor") will repair this product with new or rebuilt parts in case of defects in material or workmanship, free of charge, in the USA provided that:

- 1) The product is operated in accordance with the printed instructions supplied.
- 2) The product is used under normal conditions for which designed.
- 3) The product is not subjected to misuse, negligence, or accident.
- 4) The product receives proper care, protection, and maintenance.

This warranty is extended to the original end-user when purchased from an authorized U.S. Jaclean, Inc. distributor. A purchase receipt or other proof of date of the original purchase is required for service and parts replacement under this warranty. This warranty does not cover shipping charges for defective items if a claim is made more than 30 days after the date of purchase.

This warranty only covers failures due to defects in materials and workmanship, and does not cover normal wear or cosmetic damages. This warranty does not cover damages which occur in shipment, or failures which result from: accident, misuse (including, without limitation, failure to comply with instructions and use limitations contained in the Operating Instructions), abuse, neglect, mishandling, faulty installation, set-up adjustments, improper operation or maintenance, alteration, modification, power line surge, lightening, improper line voltage, commercial use such as hotel, office, restaurant, or other business or rental use of product, service by anyone other than from U.S. Jaclean, Inc., or damage that is attributable to "acts of God." Continued use of this product after discovering a defect voids this warranty. This warranty shall be governed by the state of California, United States of America.

**IMPORTANT: DO NOT return defective product to the store.
Contact U.S. Jaclean, Inc. for repair services.**

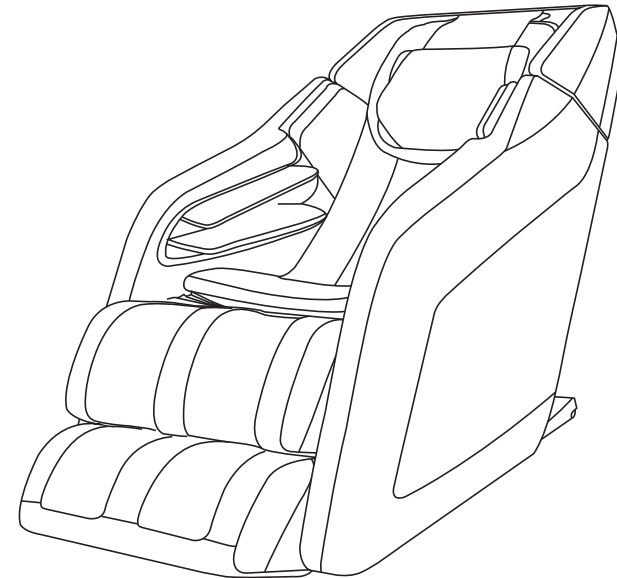
Please retain this Warranty Certificate, together with the original purchase receipt, and present it to our technician for inspection during service.
For assistance and more information, please contact U.S. Jaclean, Inc.

Online warranty registration at: daiwamassage.com

Daiwa
RELAX LIKE ROYALTY

OLYMPIA

MASSAGE LOUNGER



Before operating this unit, please read these instructions completely.

* Due to continuous quality improvement, the specifications and part names in this instruction manual may be different than the actual product

Daiwa

Distributed by U.S. Jaclean, Inc.
1816 West 135th Street
Gardena, CA 90249

1-833-542-1918
9AM - 5PM PST (Monday - Friday)
daiwamassage.com

Operating Instructions

OLMP-1

▶ OLYMPIA

Thank you for purchasing the Olympia Massage Lounger.
Before using this chair for the first time, please read through all sections of this User Manual carefully, paying special attention to the Safety Instructions.

PLEASE RETAIN THIS MANUAL FOR FUTURE REFERENCE.

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▶ TECHNICAL SPECIFICATIONS

Product name: Olympia
Product Model: OLMP-1
Rated voltage: 110-120 V~
Rated frequency: 60 Hz
Rated power: 1.2 A
Safety design: Class I

▶ TROUBLESHOOTING

| No. | Problem | Check the following: | Explanations / Remedies |
|-----|--|--|--|
| 1 | Noises are heard during operation | N/A | These noises are normal and arise from friction between the massage rollers and the leather cover. |
| 2 | Operation fails to start | Has the power plug slipped out of the wall outlet? Is the power switch in the "off" position? Has the fuse blown out? | Connect the power plug securely to the wall outlet. Switch power to the "on" position. Replace the fuse with another of the same type. |
| 3 | Airbags within the seat and the legrests fail to work properly | Are the air tubes blocked? | Clean out the air tubes. |
| 4 | Airbags within the seat and the legrests fail to work properly | The massage chair has detected some error that it is unable to display. | Turn off power, then turn it on again. If the problem persists, disconnect the power plug from the wall outlet and contact an authorized repairman |


If you encounter problems operating the Olympia, please check the points above to see if they can be rectified. If the Olympia still malfunctions or does not work, please turn off the chair and remove the power plug from the electrical outlet. Contact Daiwa Repair Service at daiwamassage.com/service-request for assistance.

IMPORTANT


Do not dismantle or attempt to repair the chair yourself. Doing so will void the warranty and U.S.Jaclean/Daiwa will not bear any responsibility for any subsequent consequences.

▶ IMPORTANT SAFETY PRECAUTIONS

- ▶ Basic precautions should always be followed when using an electrical unit, including the following.
- ▶ Please ensure that you read all instructions before using the Olympia.

 **DANGER** – To reduce the risk of electric shock:

1. Always unplug this unit from the electrical outlet immediately after using and before cleaning.

 **WARNING** – To reduce the risk of burns, fire, electric shock, or injury to persons:

1. Always insert the power plug all the way into the outlet to reduce the risk of short-circuit and fire.
2. The unit should never be left unattended when plugged in. Always unplug the unit when not in use.
3. The unit is not to be used by people who cannot move or communicate on their own.
4. Only use the unit for the purpose described in these instructions.
5. Do not stand on the unit.
6. Always return the seat to the upright position and make sure the legrest is completely retracted. Be careful that nothing is obstructing the legrest while retracting. Keep children away from the legrest.
7. Never operate the unit if it has a damaged power cord or plug. Return the unit to the nearest authorized service center if it is not working properly, if it has been dropped or damaged, or if it has been immersed in water.
8. Keep power cords away from heated surfaces. Do not carry the unit by the power cord.
9. Never block the air openings during operation and make sure that all air openings are kept free of lint and hair, etc. Do not drop or insert anything into any of the openings of the unit.
10. Do not use the unit on top of heating appliances, such as electric carpets, etc. Do not operate the unit under a blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
11. Do not use the unit in bathrooms or other damp or humid places as this may cause electric shock or cause the unit to malfunction. Do not spill water, etc. onto the controller.
12. Do not use the unit outdoors.
13. Do not use or operate where aerosol spray products are being used or where oxygen is being administered.
14. When unplugging the unit, turn off all controls before removing the plug from power outlet. Do not use the unit with a transformer as this may lead to malfunction or electric shock.
15. Connect this unit to a properly grounded outlet only. See Grounding Instructions.
16. Use heated surfaces carefully. May cause serious burns. Do not use over insensitive skin areas or in the presence of poor circulation. The unattended use of heat by children or incapacitated persons may be dangerous.

SAVE THESE INSTRUCTIONS

▶ IMPORTANT SAFETY PRECAUTIONS

- Persons with any of the conditions listed below or who are undergoing medical treatment or suffer from medical conditions should consult with their physicians before using the unit:
 - Pregnant women, people who are ill, in poor physical shape.
 - People suffering from back, neck, shoulder, or hip pain.
 - People who have a pacemaker, defibrillator, or other personal medical devices prone to electronic interference.
 - People suffering from heart disease.
 - People who are prohibited from receiving massage by a physician due to thrombosis or aneurysm, acute varicose veins, or other circulatory disorders.
 - People with irregular curvatures of the spine.
 - People who have a loss of heat sensation.
- This unit should not be used by children.
- Sit down slowly after checking the position of the massage heads. Never put any part of your body between the massage heads as the squeezing action of the massage heads may cause injury. Never put your fingers or feet in the gap between the backrest and seat, the backrest and the armrest, the seat and cover under the armrest, or the gap between the legrest and the footrest. Do not place your fingers or any part of your body in the mechanism below the legrest, or between the legrest and footrest.
- Do not use the unit against bare skin. While thin clothing may increase effectiveness, exposing the skin directly to the massager may irritate the skin. Do not use the unit while wearing anything hard on your head like a hair accessory, etc. Do not use the unit for massaging the head, abdomen, front neck, elbows or knees. Do not use excessively strong massage action on the back of the neck.
- When using the body scanning function, always ensure that the shoulder position is correct. If the shoulder position is not correct, use the POSITION button to adjust it properly. Or stop the massage function and re-try the body scanning function. You can adjust the shoulder position in this way in the auto program and manual operation. Failure to align the shoulder position correctly can lead to injury.
- While using the massager, if the pressure seems too strong, the movement of the massage heads can be stopped at any time by pressing the Stop button.
- Do not go to sleep while using the massage function.
- Do not use the unit after drinking alcohol.
- When the seat back is in a reclined position, do not sit on it or sit with your legs resting on the headrest. Do not sit on the legrest as the unit may fall over.
- Do not allow children or pets to play on or around the unit, especially during operation.
- Do not unplug the unit or turn it off during operation. Unplug the unit immediately if there is a power outage.
- Do not allow children to play on this mechanized furniture or operate the mechanism. Legrest folds down on closing so that a child could possibly be injured.
- Always leave in an upright and closed position.
- Keep hands and feet clear of mechanism. Only the occupant should operate it.
- Remove hard objects, such as false fingernails, wristwatches or rings, when massaging hands or arms. Empty pockets of hard objects when massaging the area of the seat or thighs.
- When "Heat" massage heads are used, do not let the massage heads touch the same place for a long time. Low-temperature burn may occur.

▶ PRODUCT STORAGE AND MAINTENANCE

CLEANING

- ▶ Before cleaning, switch off power and remove the power plug from the wall outlet.
- ▶ Dip a soft, cotton cloth in neutral detergent and wring dry. Use it to wipe the pillow cushion, back cushion, armrests, legrests, and any plastic parts of the chair.
- ▶ Use a piece of wet cloth (without detergent) to re-wipe the pillow cushion and back cushion. Place them in a well-ventilated location for drying.
- ▶ Use a soft, dry cloth to re-wipe the armrests, legrests, and any plastic parts of the chair.
- ▶ Use a soft, dry cloth to wipe the controller, and the power supply box.

CAUTION

- ▶ Before any maintenance, always disconnect the power plug from the wall outlet.
- ▶ To avoid electric shock, never touch the power plug with wet hands.
- ▶ When cleaning the back cover of the massage chair, do not allow any detergent to seep into the power supply box.
- ▶ Do not use abrasive chemicals, such as benzene or alcohol, to clean this chair.
- ▶ Damage to the chair may result.
- ▶ DO NOT apply an iron or any other heated device to the chair.

STORAGE

- ▶ Before putting into storage, wipe off all accumulated dirt and dust from the surface of the chair. Cover the entire surface of the chair with a dust cover (not included).

CAUTION

- ▶ Do not store the product under direct sunlight, nor in a location with high temperatures. Doing so may cause the upholstery to fade.

MAINTENANCE

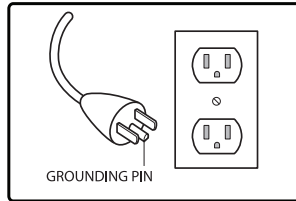
Upon detecting any of the following conditions during daily use, immediately turn off power, disconnect the power plug from the wall outlet, and contact an authorized repairman:

- ▶ A burning smell
- ▶ The power cord feels hot.
- ▶ Any other abnormal symptoms
- ▶ The cord is plugged in and the power switch flipped on, but no functions operate.

▶ SETUP

GROUNDING INSTRUCTIONS

This product must be grounded in the event of an electrical malfunction. Grounding provides a low resistance path for the electric current to reduce the risk of electric shock. The cord is equipped with a built-in equipment-grounding conductor and a 3-prong grounding plug. This plug must be used with an appropriate outlet installed and grounded in accordance with all local codes and ordinances.



⚠ DANGER

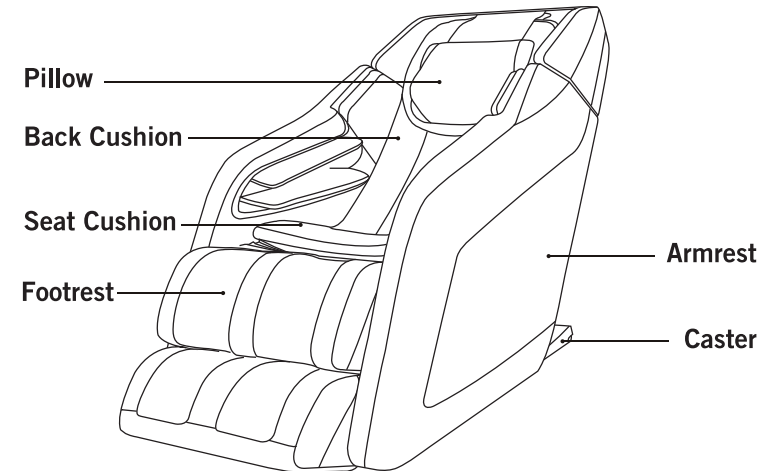
- ▶ This product is for use on a nominal 120-volt circuit and has a grounding plug that looks like the plug illustrated. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.
- ▶ Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product – if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

GROUNDING

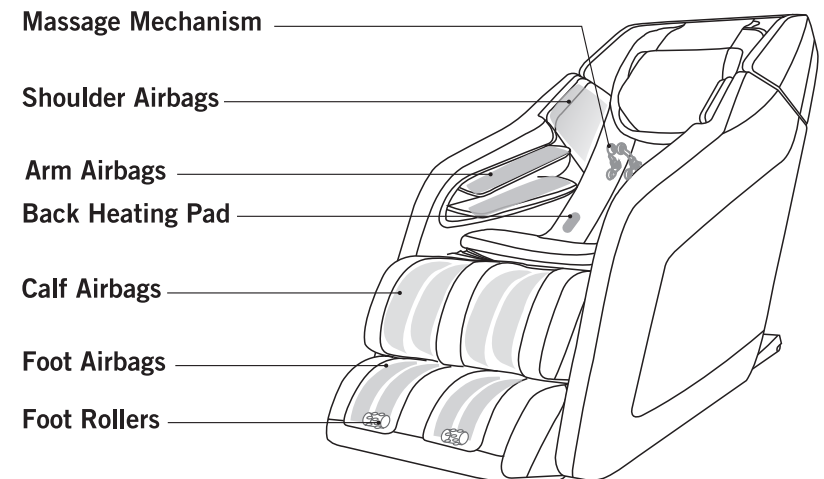
This massage chair belongs to Class I of the IEC Protection Class. Be sure to use a three-core power supply socket. To avoid electric shock, leakage, or other electric risk, ensure the ground wire connected to the power supply has obtained a stable ground connection.

▶ PARTS

EXTERIOR STRUCTURE

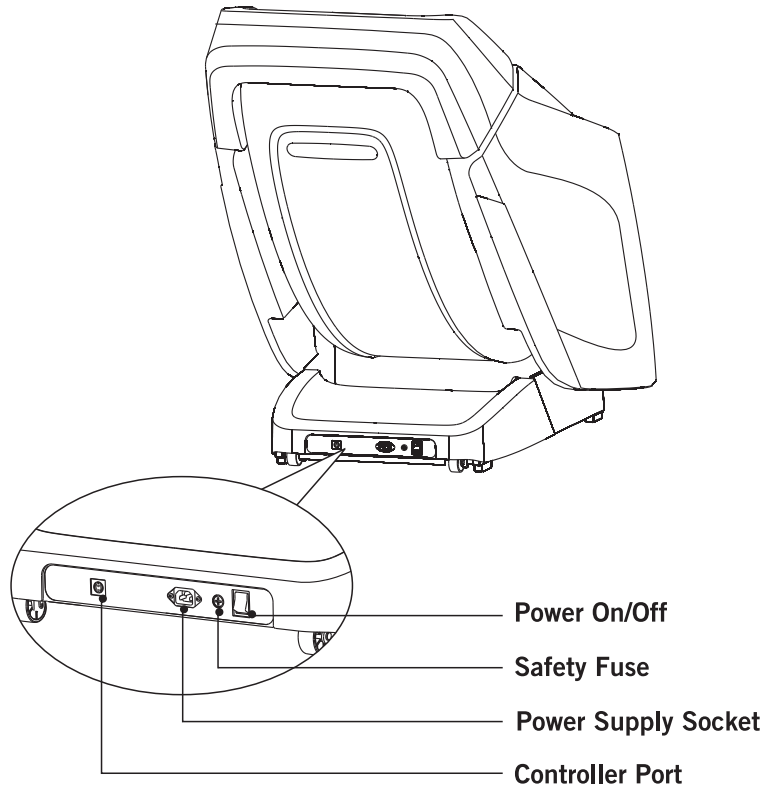


INTERIOR STRUCTURE



▶ PARTS

POWER SUPPLY BOX

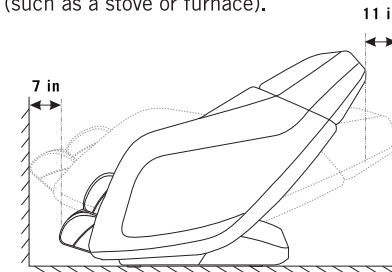


▶ SETUP

MESSAGE CHAIR PLACEMENT

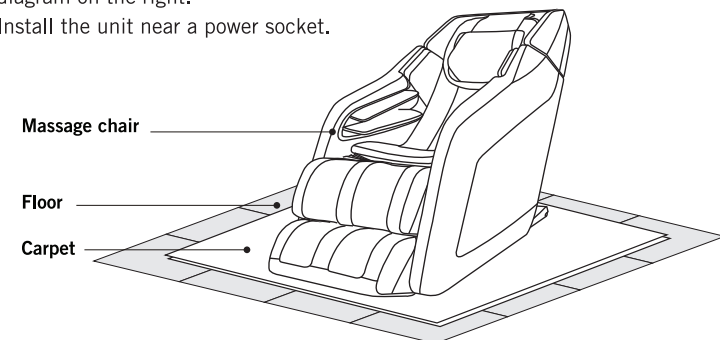
When looking for a location to place your massage chair, keep following in mind:

- ▶ The chair takes up significantly more space when stretched out, than when in an upright position. With the chair upright, allow at least 11 inches of open space behind the backrest, and at least 7 inches of space in front of the footrest.
- ▶ To prevent wearing out the floor beneath the chair, we advise placing some cushioning material, such as a rug or plastic mat, underneath the chair.
- ▶ To prevent possible electrical leakage, do not place the massage chair in or near a damp environment, such as a bathroom.
- ▶ To prevent fire or damage to its leather material, keep the massage chair away from any sources of heat (such as a stove or furnace).



WHERE TO USE THE UNIT

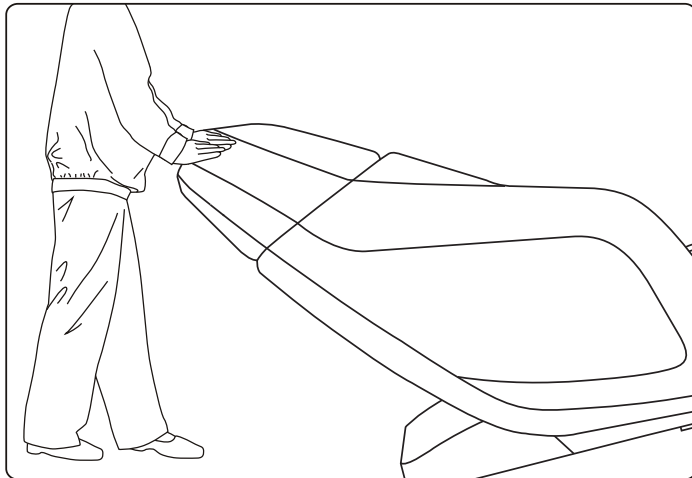
- ▶ Ensure adequate space to recline.
- ▶ Do not expose the massage lounger to direct sunlight or high temperatures, such as in front of heating sources, because this can cause discoloration or hardening of the synthetic leather.
- ▶ Place the unit on a mat to prevent floor damage.
- ▶ When placing a mat under the unit, The size of the mat should be sufficient [At least 48 in. × 72 In. (122 cm × 183 cm)] to cover the areas where the unit touches and where the leg rest could touch the floor, as shown in the diagram on the right.
- ▶ Install the unit near a power socket.



▶ SETUP

MOVING THE CHAIR

- ▶ Make sure that the backrest is in its highest upright position.
- ▶ Shut off power and remove the power plug from the wall outlet.
- ▶ Standing behind the back of the chair, grasp its backrest and tilt it downward, so that the front of the chair rises off of the floor. Push the chair to the location you desire.

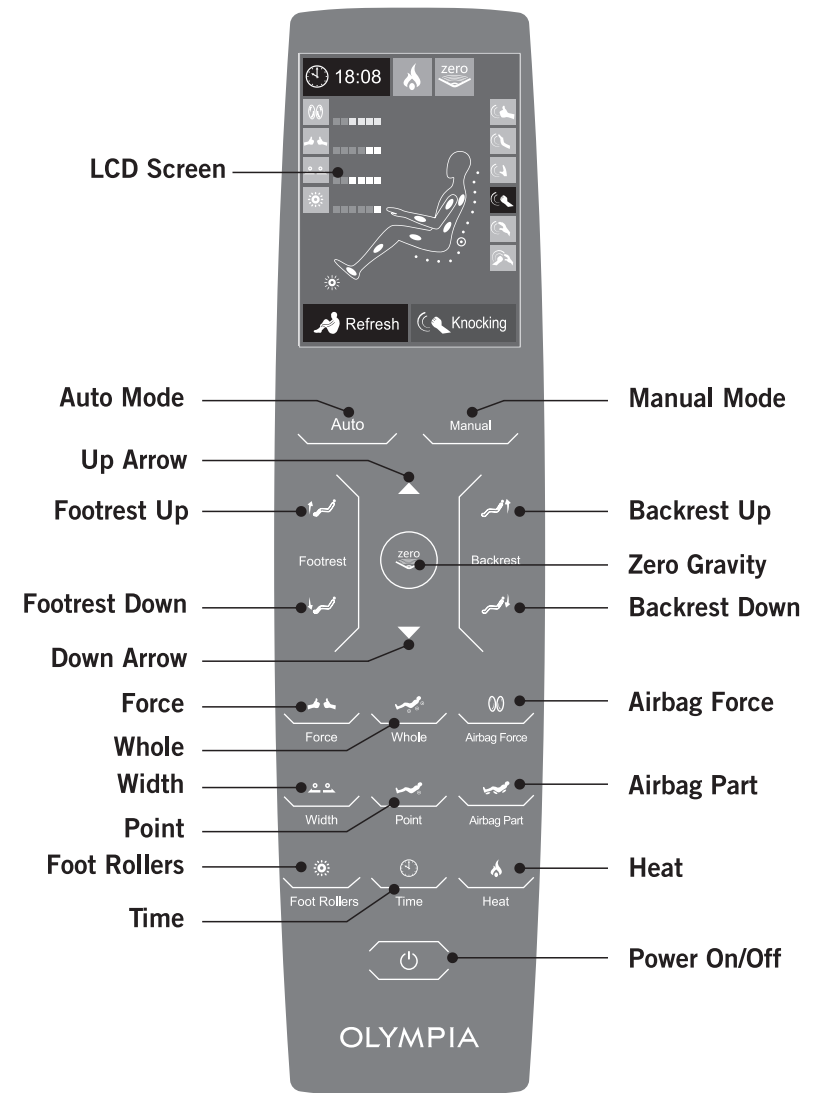


⚠ CAUTION

- ▶ Do not attempt to move the chair while someone is still sitting on it.
- ▶ While moving the chair, always grasp its backrest. No not try to move the chair by grasping its armrests.
- ▶ Before plugging it in, inspect the entire power cord and plug for any possible damage. Make sure that no electrical wires are exposed.
- ▶ Make sure that the power supply switch is turned OFF before inserting the power plug into a wall outlet.

▶ PARTS

MAIN CONTROLLER



▶ OPERATION

CONTROLLER OPERATION

Note: Some functions only work in certain modes. When the button on the controller is illuminated, it can be used. Not all options are available in all modes.



Power Button

- ▶ After connecting the power cord to an outlet and turning on the "Power" switch on the power box, press this key to turn on the LCD and select your desired massage function. The "Body Scan" function will start automatically and run for about 60 seconds before massage functions begin. At the end of your session, use this button to turn off the machine.



Auto Mode Button

- ▶ Press this button to choose an Auto massage program. Pressing will cycle through the chair's 6 automatic massage programs (Extend, Recovery, Refresh, Relax, Neck & Shoulders, Waist & Seat). See Page 8.





Manual Mode Button

- ▶ Press this button to choose a Manual massage mode, which allows you to adjust various settings to suit your preference.
- ▶ Pressing will cycle through the chair's 6 manual massage types (Shiatsu, Rubbing, Tapping, Knocking, Kneading, Sync). See page 9.



Footrest Buttons

- ▶ Press and hold  to raise the footrest. Release the key when it arrives at your desired height.
- ▶ Press and hold  to lower the footrest. Release the key when it arrives at your desired height.



Zero Gravity Button

- ▶ Press to turn on Zero Gravity mode and cycle through options. Chair will recline into one of two positions that reduces stress on muscles and joints throughout the body. Use the "Backrest" adjustment buttons to tailor the recline position.





Up and Down Button

- ▶ Variable functions depending on the mode you are in. When starting the chair, these buttons can be used to cycle through massage modes. When "Point" is selected in Manual mode, these arrows allow you to move the massage nodes to your desired position along the track (see Page 7).



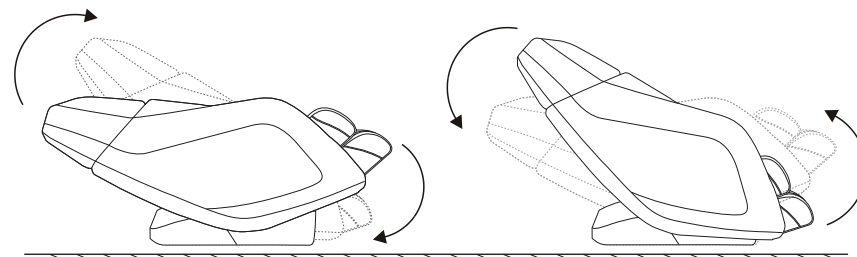
Backrest Buttons

- ▶ Press and hold  to raise the backrest into an upright position.
- ▶ Press and hold  to lower the backrest into a recline position.

▶ SETUP

BEFORE SITTING DOWN

- ▶ Make sure there are no objects, people, or pets in the vicinity of the unit.
- ▶ Use the controller to lower the backrest to its furthest outstretched position. Raise the legrest to its highest position. Make sure that sufficient open space surrounds the chair on all sides. Make sure that the leg rest is properly connected to the main part of the chair.
- ▶ Return the chair to its original, upright position.



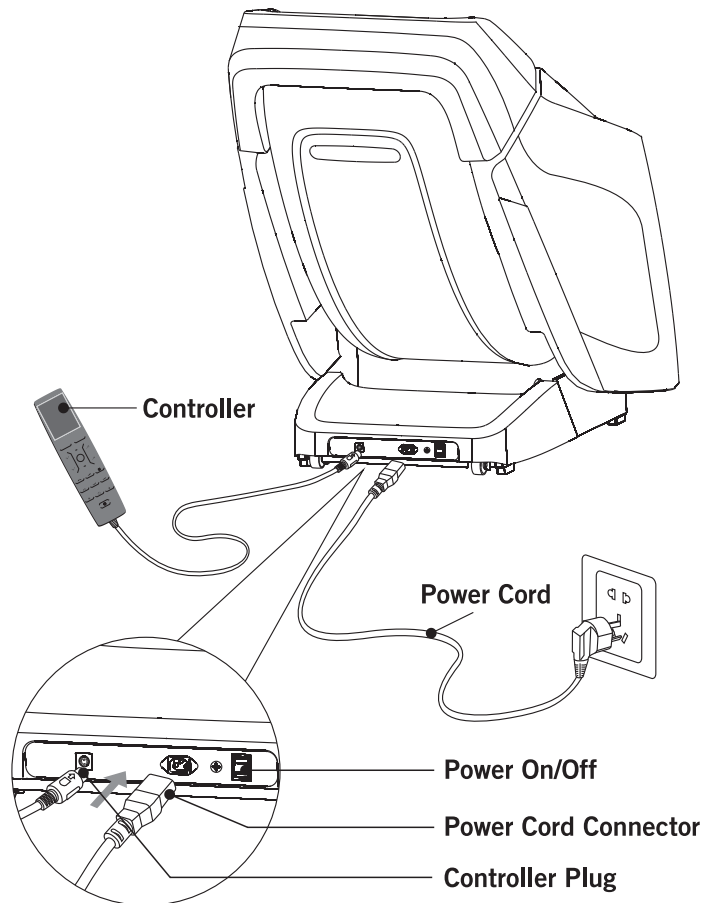
CAUTION

- ▶ Do not sit on the massage chair while the legrest is rising. To avoid possible damage, do not suddenly load the legrest with heavy weight.
- ▶ Do not allow children to play with this massage chair. If controls are tampered with, accident or injury arising from the power supply box may result.
- ▶ After your massage finishes its cycle, switch off power and remove the power plug from its wall outlet.
- ▶ Avoid operating this chair during rain and thunderstorms.
- ▶ When the chair is not in use, switch off power and remove the power plug from its wall outlet.
- ▶ If you do not plan to use the chair for an extended period of time, please put it into storage.
- ▶ Avoid dragging this chair across surfaces that can easily be damaged, such as wooden or carpeted flooring.
- ▶ To prevent electric shock, do not operate this chair within damp environments.
- ▶ Do not place this chair near a stove or other significant sources of heat. Do not expose the chair to prolonged sunlight. Damage to its leather cover may result.
- ▶ Do not hold on the legrest leg/sole massage section when moving the unit. If this is not observed, the section may slide as you move the unit, and injuries may occur.
- ▶ Do not drag or push the unit in an installed state. Protect your floor (place a mat or similar) when moving the unit on its wheels to avoid damage to your floor.

▶ SETUP

4. Installing all other units

- ▶ Connect the controller to its corresponding port on the power supply box. Insert the power plug of the chair into a wall outlet, then turn on power to return the chair's backrest to its upright position.



- ▶ After all parts assembled, please insert the power cord into the power socket, and then turn on the switch, press the power on the remote control to start massage.

▶ OPERATION



Force Button

- ▶ With a manual massage selected, press to specify one of six levels of massage intensity, as indicated on the LCD screen. When its indicator light is off, this option is not available.



Whole Button

- ▶ When illuminated, the rollers will cover the entire length of the track, from the back thighs to the shoulders.



Airbag Force Button

- ▶ Press here to select one of five intensities of airbag massage. The LCD will display your selection.



Width Button

- ▶ When illuminated, press to cycle through width options (from narrow to wide).
- ▶ The width refers to the massage rollers being closer to the spine (narrow) or further out from the spine (wide).



Point Button

- ▶ Press to hold the massage rollers at a specific spot for a targeted massage. Use the Up and Down buttons to move rollers along the track manually.



Airbag Part Button

- ▶ When illuminated, press to cycle through airbag massage sections, choosing to activate all airbags or only those at specific areas of the body.



Foot Rollers Button

- ▶ When illuminated, press to start or end foot rollers. In some modes, press to cycle through three strength levels.



Time Button

- ▶ Press to cycle through three duration options: 10 minutes, 20 minutes, and 30 minutes. Note, the timer restarts with each press.



Heat Button

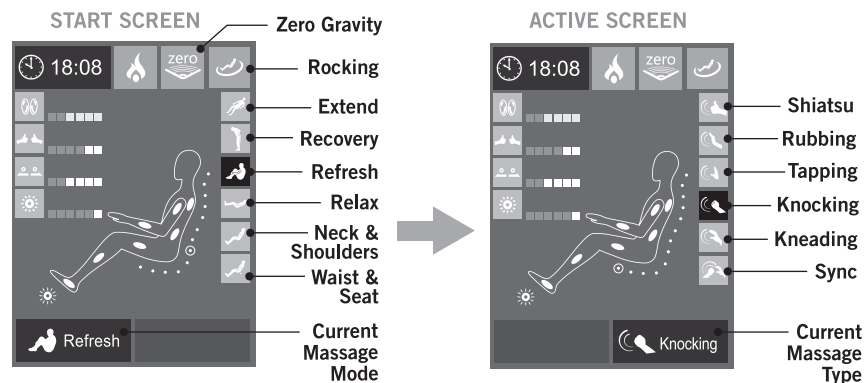
- ▶ Press to begin or end the heat function. A light on this button will illuminate when this option is selected, and darken when it is turned off.

▶ OPERATION

LCD Screen

The following lights on the LCD screen will illuminate to indicate their corresponding functions while they are running. Bars indicate the current speed / strength of each function. Additional lights along the human figure indicate the position of traveling massage rollers in real time. Make your massage selections on the start screen (shown on the left below). As soon as your massage begins, the display changes to the active program screen (shown on the right below), where your current massage actions are tracked.

AUTOMATIC PROGRAMS



▶ EXTEND

This program gently stretches muscles and helps the body recover its strength. It especially suits individuals restricted to being sedentary for large portions of the day.

▶ RECOVERY

This program features a forceful massage: best applied at the end of a tiring day to relieve fatigue and re-energize the body.

▶ REFRESH

This moderate strength massage program targets soreness in the neck, back, and waist to reenergize the entire body. Under the chair's semi-automatic setting, this program can also be set to focus on a specific part of your body.

▶ RELAX

This moderate strength massage program is ideal for warming up muscles throughout the body at the start of each day.

▶ NECK & SHOULDERS

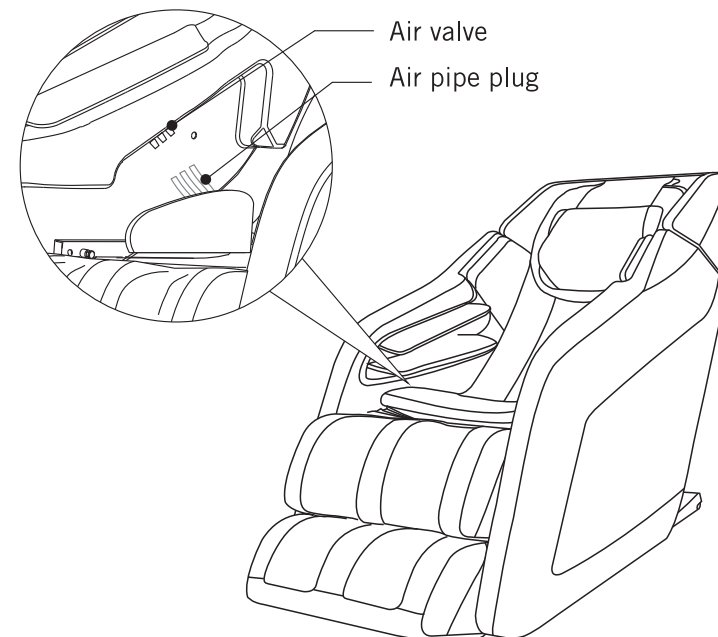
In this upper-body massage program, massage nodes focus on treating muscles at the neck and shoulders.

▶ WAIST & SEAT

In this lower-body massage program, massage nodes focus on treating muscles behind the waist and underneath the seat.

▶ SETUP

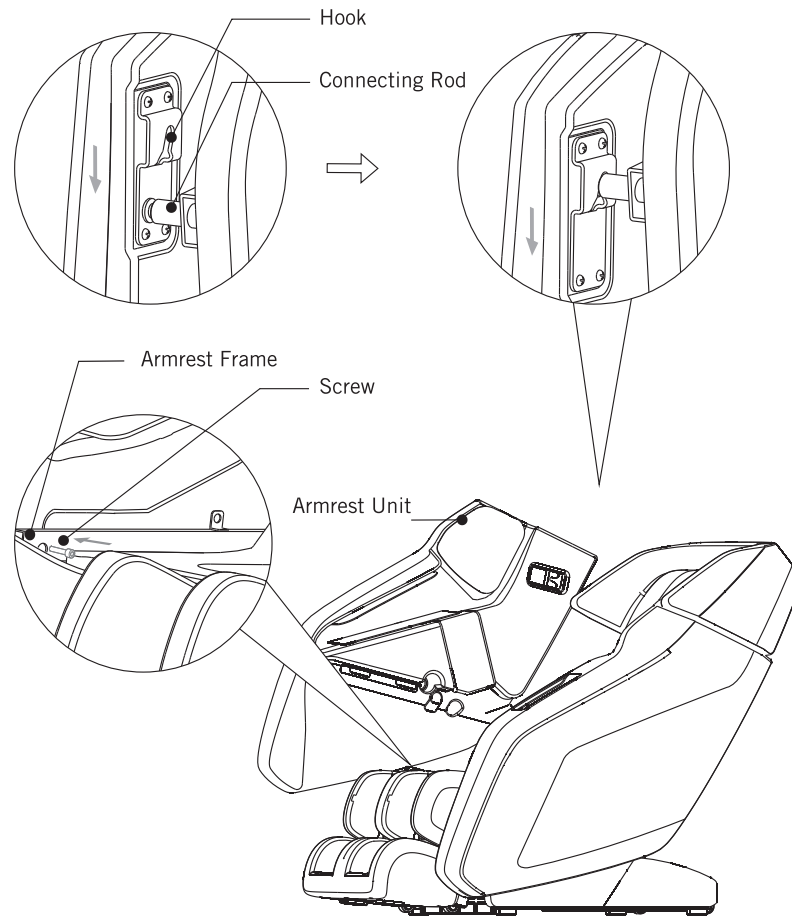
- ▶ Align the air valve and air pipe plugs on the armrest to their corresponding ports on the lower portion of the chair's side.
- ▶ Push to lock into place.



▶ SETUP

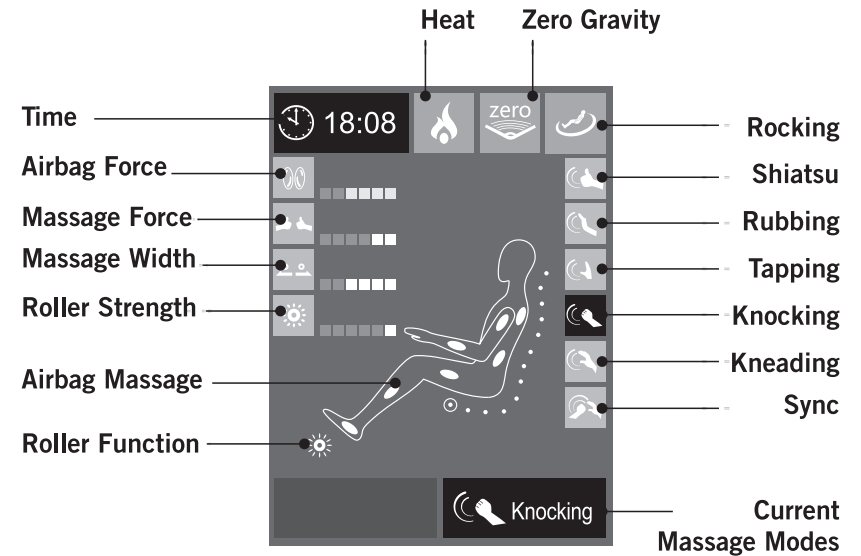
3: Installing the Armrest

- ▶ Locate the armrest.
- ▶ Connect the armrest to the chair frame. Placing it directly against the side of the unit's backrest, align the hook on the armrest with the connecting rod on the chair. Push down to lock into place.
- ▶ Fasten with the screw provided.



▶ OPERATION

MANUAL PROGRAMS



- ▶ **SHIATSU**
Pressure is applied to specific acupuncture points throughout the body to unblock energy pathways.
- ▶ **RUBBING**
Massage mechanism within the chair shifts from side to side directly against muscles to generate a stimulating experience.
- ▶ **TAPPING**
A delicate, gentle percussion massage applied by nodes shaped to mimic the fingertips of a massage therapist.
- ▶ **KNOCKING**
A soothing massage applied by nodes shaped to mimic knuckles on the human hand.
- ▶ **KNEADING**
A stimulating massage that repeatedly squeezes and releases muscle tissues in a circular motion, often against the body's bony surfaces.
- ▶ **SYNC**
Combines the knocking and kneading massage techniques in a rhythmic motion.

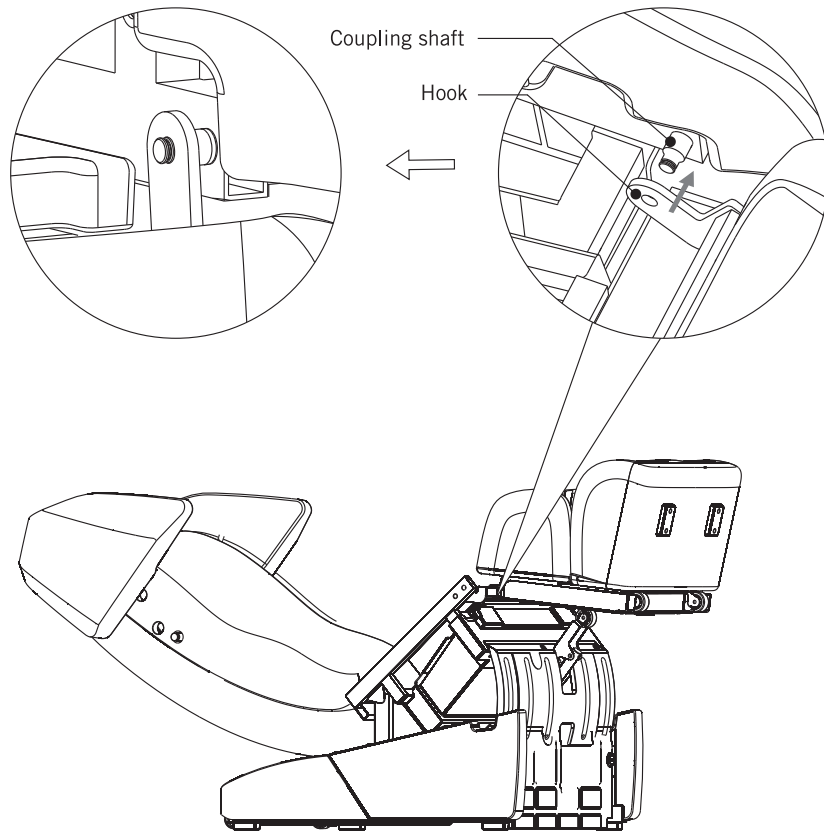
Installation Method

1: Carefully lift the chair and all of its parts from their packaging.

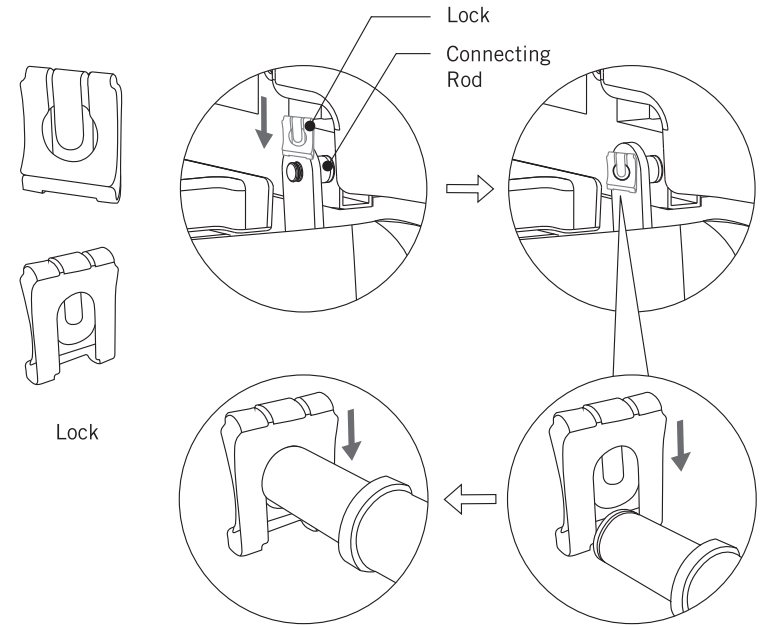
- ▶ Remove any protective wrapping, Check to make sure that all parts are present.

2: Installing the Footrest

- ▶ Locate the Connecting Rod on the right and left side of the frame on the main unit.
- ▶ Locate the corresponding holes in the metal bars on the top right and left side of the footrest unit.
- ▶ Slide the left hole of the footrest onto the left connecting rod of the chair and lock into place (see page 11). Then slide the right hole of the footrest onto the right connecting rod of the chair and lock into place.



- ▶ Lock connecting rods into place by sliding one of the included locks over the edge of the rod and pressing down until it clicks.



- ▶ Attach the corresponding connectors to the ports located on the back of the legrest.

