

# Continuum Footspas Limited Warranty

Continuum Footspas has designed and manufactured their pedicure chairs to the highest standards. Accordingly, Continuum Footspas expressly warrants their pedicure chairs as follows:

To the original owner of our pedicure chairs, Continuum Footspas may repair or replace, at its option, any pedicure chairs found to be defective in material or workmanship upon inspection by a factory authorized representative of Continuum Footspas.

This limited warranty covers the following:

This Limited Warranty covers parts and components. It covers all Continuum Models for a period of one (1) year from date of shipment except as noted below:

- **Maestro Model:** Two (2) years from Date of Shipment (DOS).
- **Maestro Solid Surface Basin:** Five (5) years from DOS.
- **LE Chair Only:** Two (2) years from DOS.
- **Fiberglass Basin:** Two (2) years from DOS.
- **Shipping Costs Associated with Warranty Parts:** One (1) year from date of shipment. Continuum will cover normal domestic shipping costs. Expedited and/or International shipping will incur additional charges.
- **Labor - All Models Except as Noted below:** One (1) year from the date of shipment. Continuum Footspas will cover reasonable labor costs associated with the installation of replacement parts found to be defective in material or workmanship upon inspection by a factory authorized representative of Continuum Footspas. **NOTE EXCEPTIONS BELOW. No labor costs or replacement parts will be covered under this Limited Warranty, if at the sole discretion of Continuum Footspas, it is determined a failure was caused by negligence, accident or improper use, improper installation or lack of proper maintenance as outlined in the Owner's Manual.**
- **Solid Surface Echo Basin:** Five (5) years from DOS.
- **Vibra-Massage + Heat System:** Two (2) years from DOS.
- **Replacement Parts (Non-Warranted):** Ninety (90) days from DOS.
- **Accessories:** Ninety (90) days from DOS.

The exchange of a pedicure chair is limited to supplying a replacement pedicure chair of equal style. Owner is responsible for all labor and shipping costs necessary to replace a pedicure chair.

**NO CONSEQUENTIAL, INCIDENTAL, CONTINGENT, INDIRECT, SPECIAL OR OTHER DAMAGES WILL BE ALLOWED WHATSOEVER.** This limited warranty is null and void if the pedicure chair is removed from its original installation, or is not installed in accordance with specifications of Continuum Footspas, or national, state or local codes, regulations and ordinances. Furthermore, this Limited Warranty is null and void if the pedicure chair is subjected to improper installation or maintenance, negligence, improper cleaning or any other circumstances beyond Continuum Footspas control. In order for your Limited Warranty to be valid, your pedicure chair must be installed by a licensed professional in accordance with Continuum Footspas installation instructions.

## EXCLUDED FROM LIMITED WARRANTY:

- 1) Unauthorized repairs.
- 2) Damage due to freight, accident, natural disaster and/or abuse.
- 3) Staining, fading or discolorization of the seat, seat back, armrests, leg supports and footrests.
- 4) Damage or malfunctions due to improper installation including but not limited to, failure to comply with all national, state and local plumbing, electrical and building codes.
- 5) Fading, discoloration or staining of any part due to improper water additives, hard water or harmful cleaning agents or chemicals.
- 6) Damage to drain pump due to obstruction in drain hose and/or debris in pump impeller housing.

## Parts and/or circumstances for which Labor is NOT COVERED - Parts Noted Below Are Simple to Replace and DO NOT Require a Service Technician.

- Jet Cover and/or Impeller
- Footrest/Leg Supports
- On/Off Air Actuated Button
- Pedicure Model
- Replacement of black plastic parts
- Faucet Cartridge and/or Filler-Sprayer
- Roller Massage or Vibra-Massage + Heat System
- Any LED Light
- Any International Shipments including but not limited to Canada and Mexico
- Handheld Control Wands
- Manicure Trays
- Replacement Upholstery

For service or information regarding this limited warranty, please contact.

Continuum Footspas, LLC • P.O. Box 363 Brookfield, WI 53008

Toll Free: 1 877 255 3030 • Telephone: 262 754 4900 • Service: 262 777 2248 • Fax: 262 754 4901 • MyContinuumPedicure.com

This Limited Warranty is to the original owner and is not transferable. The original owner agrees by using Continuum pedicure chairs the obligation of Continuum Footspas shall not extend to indirect or contingent damages or injury. Furthermore, the obligations of Continuum Footspas are limited to those set forth herein. This limited warranty is the exclusive remedy and is in lieu of all other warranties, express or limited, including, but not limited to, any implied warranty of fitness or merchantability for a particular purpose. No distributor, dealer or other person has the right or authority to bind Continuum Footspas to changes to this limited warranty. Consequently, Continuum Footspas is not responsible for such warranties or representations.

## ADDITIONAL PROVISIONS

- Any assistance Continuum Footspas provides to the original owner above and beyond the scope of this limited warranty does not constitute a waiver of such terms, limitations or exclusions. Furthermore, such assistance does not extend this Limited Warranty.
- Continuum Footspas shall not be liable for any other obligations or liabilities as a result of breach of contract of warranty, negligence or strict liability with regards to their pedicure chairs.
- This Limited Warranty applies only to pedicure chairs installed in any one of the fifty (50) States of the United States, the District of Columbia or provinces of Canada.