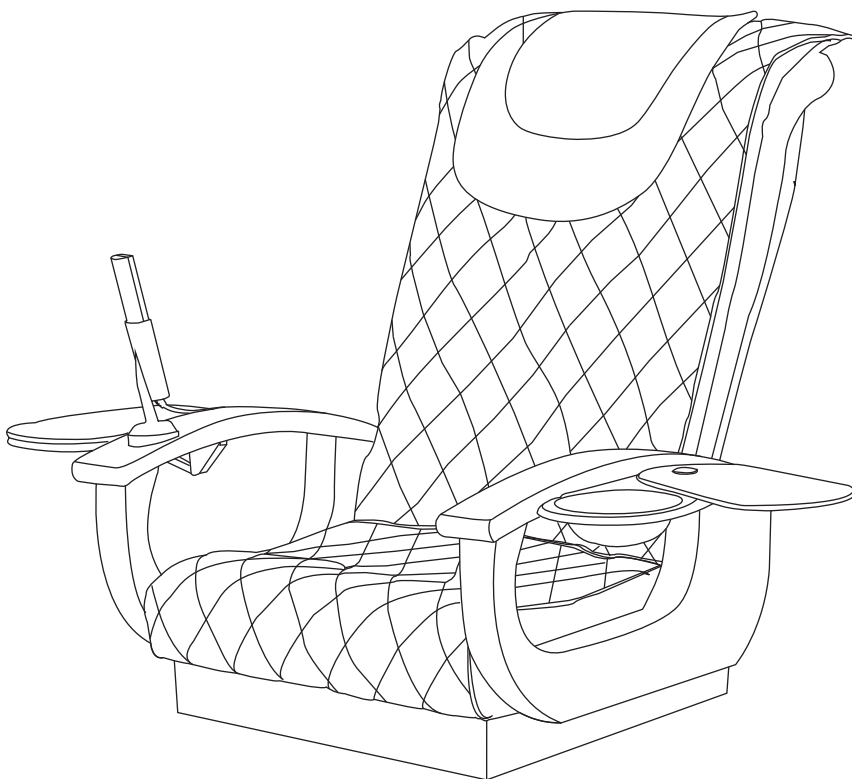


Operation Manual Model:9620-1



Please read this manual before operating

9620-1 Massage Chair®, Gulfstream Inc.® are trademarks of Gulfstream Inc.

Patent #D709619, #8726430, #8680699, #D701318, #8662848, #8531048, #8366418, #D670938, #D670354, #D662340, #D660444, #D650084, #D646082, #D636090, #D632798, #D628704, #D615326, #D613099, #D612509, #D610697, #D600950, #D596883, #D596882, #D590188, #D589285, #D588844, #D583960, #D583576, #D583171, #D565739, #D556480, #7111334, #6991182

© 2018 All rights reserved. Design and Specifications are subject to change without notice.

Welcome to True Touch® Massage Chair

True Touch® chairs are the perfect bridge between state-of-the-art technology and the ancient, healing art of massage. True Touch® massage chairs utilize trademarked Gulfstream Inc. massage technology. This patented shiatsu system emulates the back and spinal care techniques used by massage and chiropractic professionals.

To ensure that you use this chair safely and properly; please read this manual, in its entirety, before beginning usage.

About Gulfstream Inc.

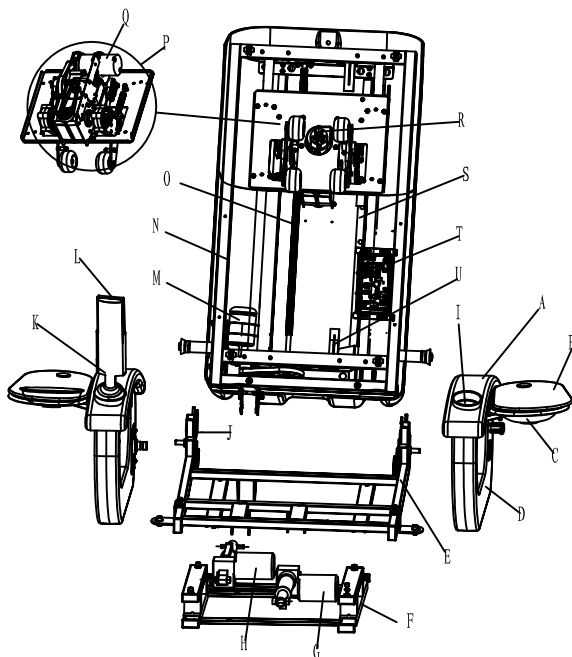
Based in North America, Gulfstream Inc. is a leader in salon/spa equipment and furniture. Gulfstream's success is attributed to innovation and cutting edge products. Superior craftsmanship and ingenious design has led to some of the industry's most luxurious products. From custom color glass bowls for pedicure spas, to environmentally friendly, ultra hygienic poly liners for their pedicure bowls, Gulfstream Inc. leads the way for the salon/spa industry.

On-site production enables Gulfstream Inc. to continually upgrade their products, thus ensuring that their customers receive the latest designs and technology. Gulfstream Inc. is committed to meeting the evolving needs of the worldwide salon/spa market. Gulfstream sets the trends that others follow.

For more details and information about Gulfstream Inc. please visit our website at www.gulfstreaminc.com or call our service centre at 1-877-622-4853.

Thanks for purchasing this product. Please read this manual instruction carefully in order to know how to use this product correctly before operation. Please pay more attention to some important safety warning and keep this manual book properly for future use.

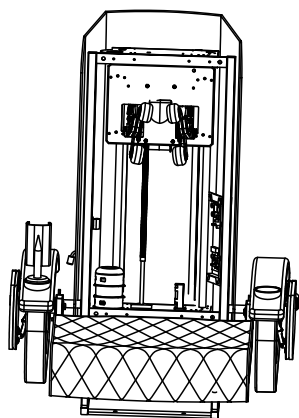
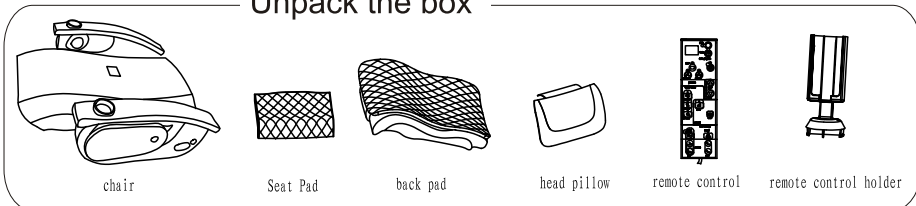
Note: Our Company reserves the right to revise the design and description of this product without any further notice. Please refer to the actual color of this product.



| number | name | number | name |
|--------|-------------------------|--------|----------------------------|
| A | wood armrest | L | remote control |
| B | tray board | M | up/down AC motor |
| C | pedicure bowl | N | steel back frame |
| D | plastic arm | O | worm gear drive rod |
| E | steel seat frame | P | mechanical hand |
| F | steel bottom seat frame | Q | percussion motor |
| G | back/forward hydraulic | R | kneading motor |
| H | re/incline hydraulic | S | massage vertical guide rod |
| I | cup holder | T | main PCB |
| J | safe bracket | U | sensor detector |
| K | remote control holder | | |

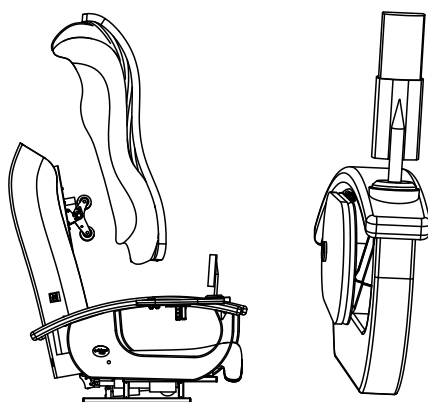
● Attached pictures help you to know more details about your **True Touch®** massage chair.

Unpack the box



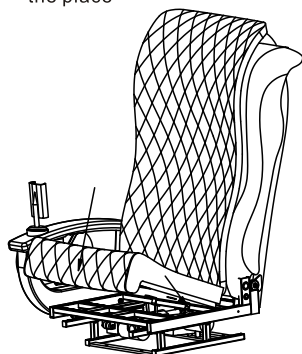
1. Unfold the chair

Remove all packing materials from the chair. Pull up on the backrest to unfold the chair to an upright position, ensure the backrest has been locked into the place



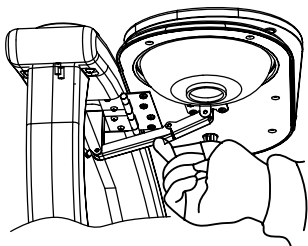
2. Attach the backrest pad

Attach the backrest pad flap to the top of the backrest. Smooth the two bottom flaps under the bottom of the backrest. All flaps attach using velcro.



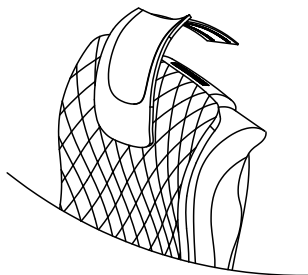
3. Attach the seat pad

Place the seat pad into position, and press down firmly to attach it using the velcro. Tuck one of the seat pad side flaps between the seat and the armrest. Pull firmly on the flap, wrap it around the chair frame, then attach it to the chair frame using the velcro. Repeat this procedure to attached the other side flap to the chair frame.



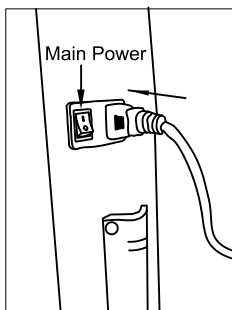
4. Attach the manicure trays

Slide the new manicure tray mounting plate into position. Secure the mounting plate with the two screws supplied. A Philips head screwdriver is required.



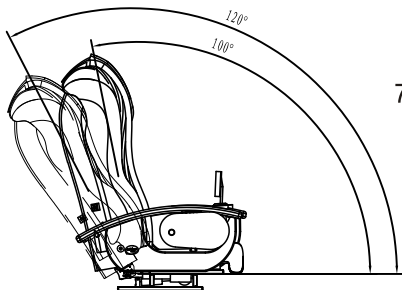
5. Attach the pillow

Fix the pillow by velcro



6. Power on

Plug the power cord into a grounded power source with GFCI (class A)



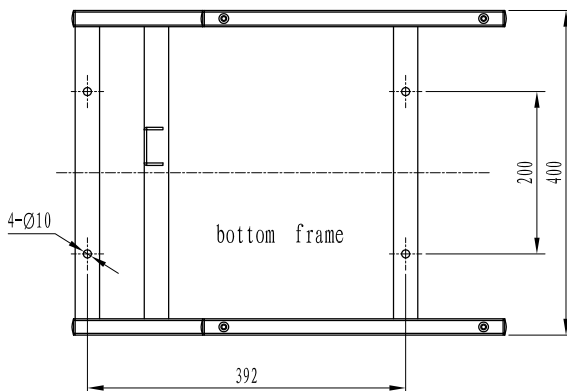
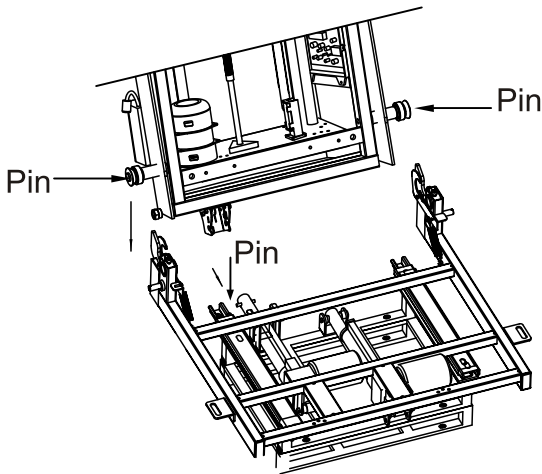
7. Adjust the backrest

Use the remote control to position the backrest at a desired angle.

■ Bottom Frame And Backrest Installation



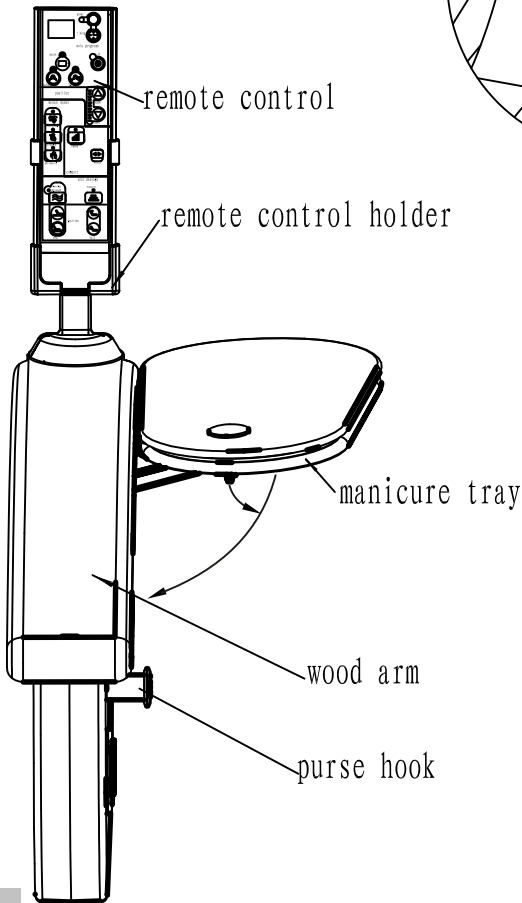
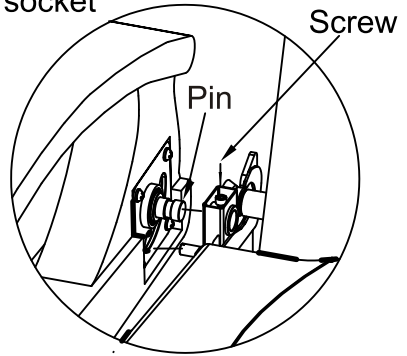
- The first step is to secure the bottom frame onto the spa tub by matching the bottom frame holes to the predrilled holes in the spa base, secure with 4 nuts/washers/bolts
- Align the protruding pins on the lower sides of the chair back with the locking hooks on the sides of the bottom frame; and the hooks on the bottom of the chair back need to align with the pins of the hydraulic motor beneath the seat frame. Attach the chair back by engaging all three hooks and pins.



■ Arm And Tray Installation



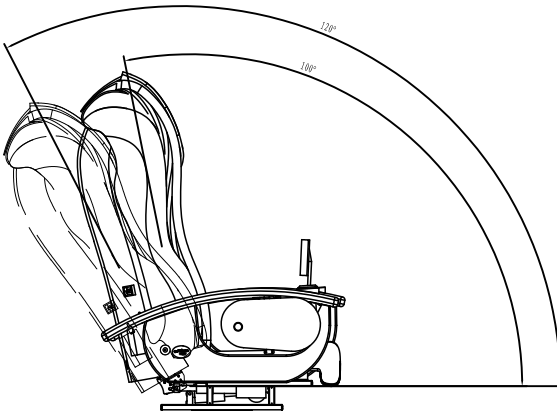
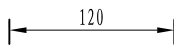
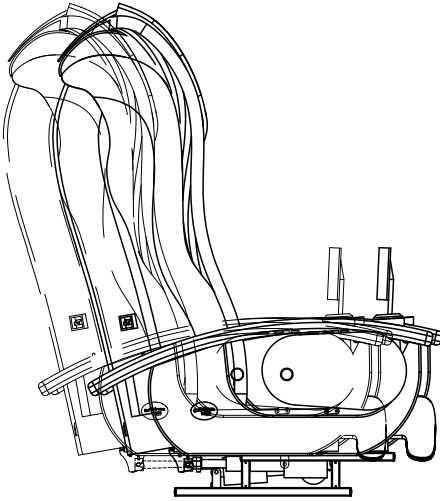
- Put down the tray board and use a screw driver to adjust the screw; then gently push the arm forward.
- Insert Pin(inside of arm) into socket at base of chair and secure with screw



■ Back Recline And Seat Movement



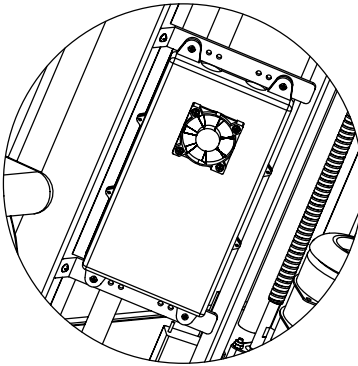
- The seat's movement is operated on an electric hydraulic system and has a "120mm" extension range
- The chair's reclining mechanism reaches from 100 degrees to 120 degrees, relative to base and is operated on an electric hydraulic system



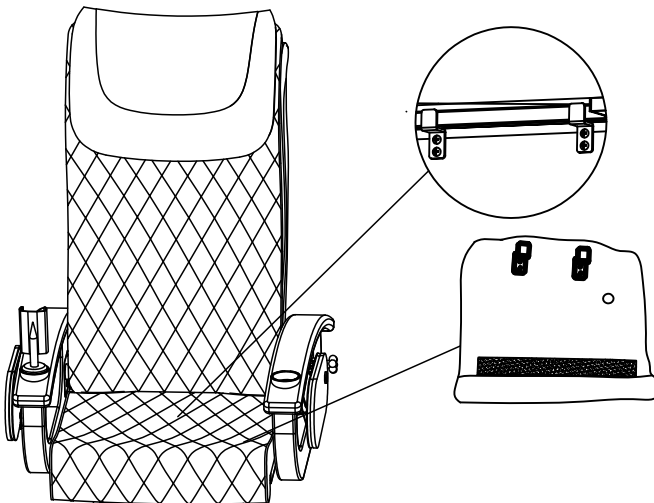
■ PCB and Seat Cushion Installation



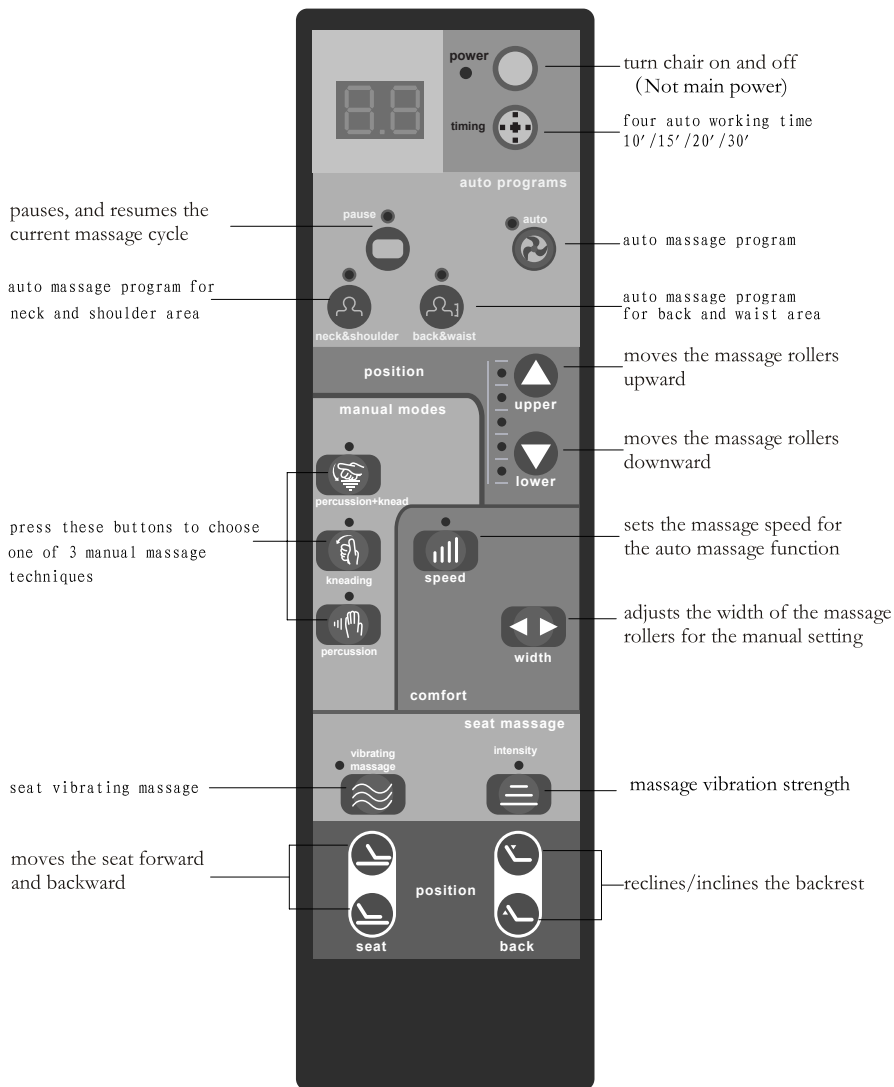
- Remove the box's screws and unplug its wires, then Remove the PCB carefully.
- **Attention: Only licensed electricians are permitted to access, and repair the PCB box and components.**



- The seat cushion is fixed to the seat frame by steel brackets and Velcro.



take control







■ Massage Techniques



Now choose a massage technique to suit your mood. Your True Touch[®] massage chair lets you customize your massage using a wide variety of massage techniques. Choose between the stationary and rolling massage options, or combine them. Use the position and Zone buttons to target your massage to a specific area, or select one of the three auto massage programs and let the chair take control. No matter how you use it, your True Touch[®] massage chair offers maximum massage flexibility and refreshing benefits.

MASSAGE TECHNIQUES

| Massage Techniques | What It Does | Benefits |
|---|---|--|
| <p>PERCUSSION</p>  | Alternates rapid-tapping strokes along the spine to stimulate both spinal muscles and spinal joint areas, emulating the percussive massage technique used in sports medicine for deep muscle therapy. | Flexes spinal joints and relieves pressure on the spinal column, invigorating the entire back area. |
| <p>COMPRESSION</p>  | Presses on spinal muscles and spinal joint areas using alternating strokes and a gentle rocking motion, emulating a technique used in sports medicine and in spinal therapy by chiropractors. | Spreads and applies pressure to deep muscle tissue, forcing it to relax, while the rocking motion loosens spinal joints. Aides in muscle and joint repair due to strain from exercise, long hours bent over a desk, or just day-to-day stress, and can improve mobility and overall posture. |
| <p>KNEADING</p>  | Kneads your back in a small, circular motion on both sides of your spine simultaneously. | Relieves tension and soreness by lifting and stretching muscles. Improves circulation and helps bring vital nutrients to the spinal area. |
| <p>ROLLING</p>  | Rolls gently up and down your back near your spine | Warms and loosens your muscles, preparing your back for deeper massage. Relieves muscle tension, improves circulation and relaxes the back. |

■ Trouble Shooting Guide



| PROBLEM | POSSIBLE CAUSE(S) | SOLUTION |
|--|--|---|
| The massage system does not work when connecting the power. | Main power not switched on. | Switch it on. |
| | Connection failure between the plug and the socket. | Check the socket and ensure the plug has been fully inserted to the socket. |
| Clattering noise heard while the massage system is working. | The machine is in normal working state if the noise is slight. | No repairs necessary |
| Loud sound occurs suddenly when the massage system is operating. | The massage system has been working for too long. | Turn off power and discontinue use for 30 minutes |
| The machine stops suddenly | It has been working continuously for a rated period of time. | Turn off power and discontinue use for 30 minutes |
| | Component heat build-up. | Turn off power and discontinue use for 30 minutes |
| Not able to adjust angle of backrest | Power connector for re/incline hydraulic loose | Reconnect (Back of chair base) |
| | Backrest re/incline hydraulic electromctional rod broken | Replace hydraulic unit |
| Not able to move chair forward or backward | Power connector for back/forward hydraulic loose | Reconnect (Back of chair base) |
| | Seat frame back/forward hydraulic electromctional rod broken | Replace hydraulic unit |



NOTE: if you fail to solve the problem after making the above-mentioned checks, please notify your local dealer .

● Before using

1. Read the entire manual carefully before operating your **True Touch®** chair
2. Assemble your product correctly by following the instructions in the manual
3. Ensure the main power switch (bottom of chair back to the side) is set to "Off" before connecting the power cord to the electrical outlet

● Familiarizing Processes

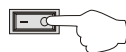
1. Do not run the massage chair too long on the first use (break-in period)
2. If too much pressure is felt from the massage heads and is causing discomfort, place a thick blanket or towel behind the chair user to reduce the pressure

● Prolonging the life of massage chair

The rated working time of this machine is 30 minutes. To prolong the life of the machine, power-down for 10 minutes every time it has been working continuously for 30 minutes.

● After using

Turn off the chair's power after each massage/use Main Power



● Storage and working conditions

1. Do not place chair in direct sunlight
2. Do not place chair next to a heater
3. This chair is designed for indoor use only. Do not use outdoors.
4. Do not use the chair where there is excessive dust, oil, smoke and/or caustic gas. (voc)



● Protection of the massage chair

1. Do not put any items, including hands, between the massage system and massage system components, especially when the machine is operating.
2. Do not drop, push, or place any objects into any slot, hole, or opening of the machine
3. To avoid damage, do not jump on the seat, back, or any other part of the chair

● Repair

Do not assemble or disassemble the chair yourself. If there is any damage to the wire or the plug, please contact the dealer for maintenance or repair.



● Cleaning

Do not clean the massage chair with thinners such as ethanol or gasoline; abrasive and/or corrosive chemicals.

● Others

1. If you need to move the massage chair between places with large temperature variances, please ensure that the massage chair has been stopped working for at least one hour before moving.
2. Please switch the massage chair off and pull the plug out of the wall receptacle immediately if you feel anything abnormal while it is functioning, then consult the local dealer for maintenance or repair.
3. Please stop the massage chair and consult your doctor if you feel pain.
4. **The chair main power must be turned off when not in use and/or at end of the day.**









! Warning



| | |
|--|---|
| | Do not use it when voltage does not meet with standard. |
| | Do not soak or submerge the remote control in any liquid. |
| | Do not drop or push anything into any slot or opening in the massage chair or its components |
| | Do not use it in wet condition such as bathroom, swimming pool, or spa. |
| | Do not place chair next to heater |
| | Do not pull the plug forcefully or hold the plug with wet hands. |
| | Do not use it when its outer cover is broken. In this case the cover should be replaced. |
| | This product is to be connected to a branch circuit outlet protected by a Class A GROUND FAULT CIRCUIT INTERRUPTER (GFCI), and the GFCI shall be tested regularly for continued protection and correct operation. If a Class A GFCI protected outlet is not available, DO NOT USE THIS PRODUCT! Please contact a licensed electrician for installation of a Class A GFCI according to local electric codes, or equivalent. |
| | Ensure the power button is set to the Off position before plugging the chair into the electrical outlet. |
| | Be sure to turn the power off the chair and unplug the power cord from the wall receptacle when the machine is not in use. |
| | Do not forget to pull the plug out of the wall receptacle whenever there is a power cut to avoid unforeseeable accident. |
| | This appliance should only be used with an experienced professional at hand or by a person with knowledge or experience with the equipment, unless they have given supervision or instruction concerning use of appliance by a person responsible for their safety. Children should be supervised to ensure that they don't play with the appliance. |

Warning



| | |
|--|---|
|  | Do not stab the surface of the chair with anything sharp like needles, otherwise it may cause damage or deflation to the air bags. |
|  | This machine may become partially hot after running for a long time, users who are sensitive to heat are kindly suggested not to use it continuously for too long. |
|  | Stop use immediately and consult your doctor if you feel pain or a strange discomfort while using. |
|  | Pregnant women are advised to not use this chair |
|  | People suffering from a serious injury; chronic back pain; or any other muscle/back related ailment should speak with their care professional before using this machine. |
|  | People with fragile bones or that are wearing heart pacemakers should refrain from using this appliance |
|  | This appliance is not intended for use by persons(including children) with lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. |
|  | Children should be supervised to ensure that they don't play with the appliance. |

TECHNICAL SPECIFICATIONS

| | | | |
|--------------|-------------------|--------------------|---------------|
| Model | Spa Massage Chair | Rated working time | 30 minutes |
| Model Number | HD.9620-1 | Safety design | Type I |
| Voltage | 110V | Gross Weight | 65kg |
| Frequency | 50-60HZ | Net Weight | 57kg |
| Power | 130W | Dimension | 112X81X53(cm) |